

Dr. B.K.B College, Puranigudam, Nagaon
Students Satisfactory Survey Report, Session: 2021-22

Introduction:

The students are always considered as a core stakeholder of any academic institution and all the activities undertaken and the facilities provided by the institute are focused on creating a conducive and barrier free environment for them so that they can excel in their academics. Students Satisfaction Survey (SSS) is one the mandatory criteria prescribed by National Assessment and Academic Council (NAAC) in order to measure the student satisfaction level on students' experiences with college facilities. The Student Satisfaction Survey basically highlights on Teaching Learning Evaluation. It collects in-depth information of a well-structured questionnaire. The responses given by the students are collected, processed, analyzed and presented in graphs to have a vivid idea about the level of satisfaction of the students which helps in streamlining the services offered to the students. The results of the survey summarize the expectations of the students and experts' educationalists and extent to which the College was able to meet these expectations.

Methodology:

The student satisfaction survey of Dr. B.K.B, Puranigudam was conducted and reported by Internal Quality Assessment Cell (IQAC) of the college with support of Heads of all the departments and coordinator of different cells of the college. The well-structured questionnaire including all the dimensions was prepared in the Google forms and circulated randomly among the students with the help of coordinators of different cells and HODs of the departments. Each question in the SSS format is aimed at collecting factual opinion of students on teaching learning and evaluation process including aspects of curriculum, completion of the survey will help the institution to understand both short term and long term needs of the students and initiate remedial action to improve the facilities. The outcome of this survey will provide a base for planning for the future.

Analysis and the findings:

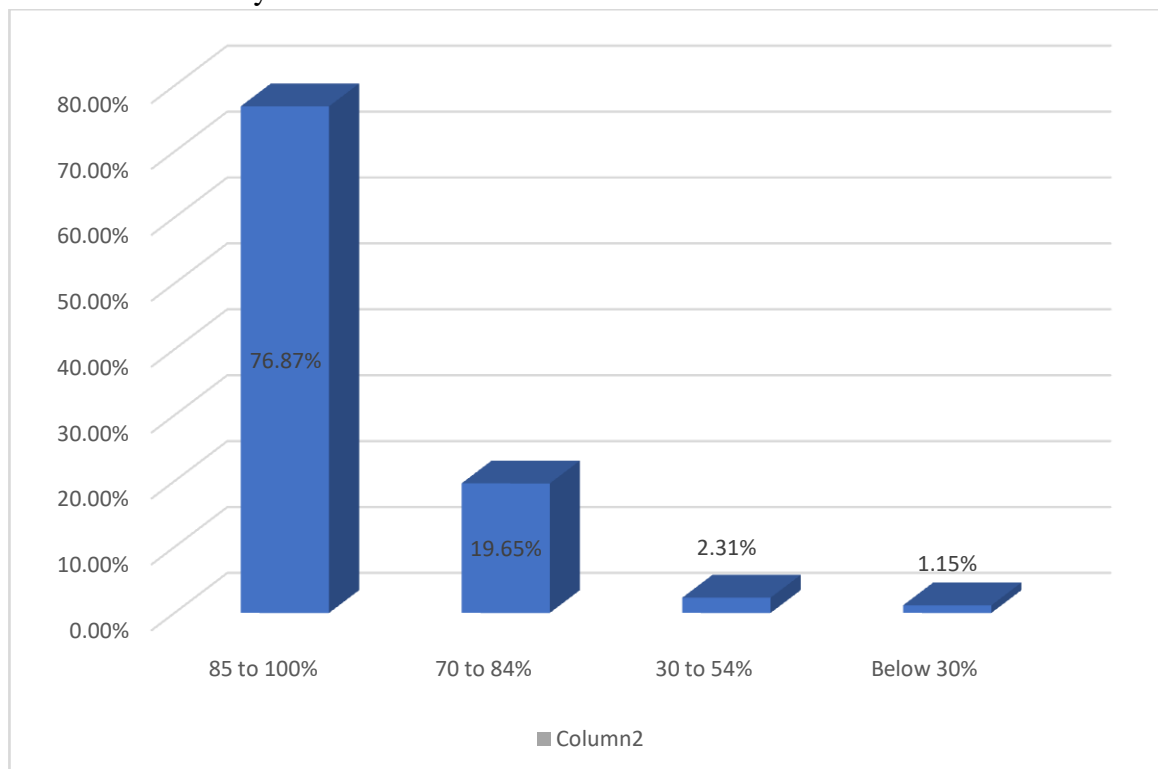
The responses collected from 173 sample students were fed to an excel sheet designing for the analysis of the information by the team. The responses were processed analysed and presented by a team of faculties. Before proceeding for the survey, the basic information of the students including Gender, Caste, Religion etc. were collected.

Gender of the Respondents	
Male	Female
44.51 Percent (77)	55.49 Percent (96)
Caste of the Respondents	
General	63 Percent (109)
OBC	25.43 Percent (44)
SC	7.51 Percent (13)
ST(H)	0.57 Percent (1)
ST(P)	2.31 Percent (4)
Religion of the Respondents	
Hindu	83.81 Percent (145)
Muslim	15.60 Percent (27)
Christian	0.57 Percent (1)
Buddhist	0 Percent (0)

Source: Survey Data

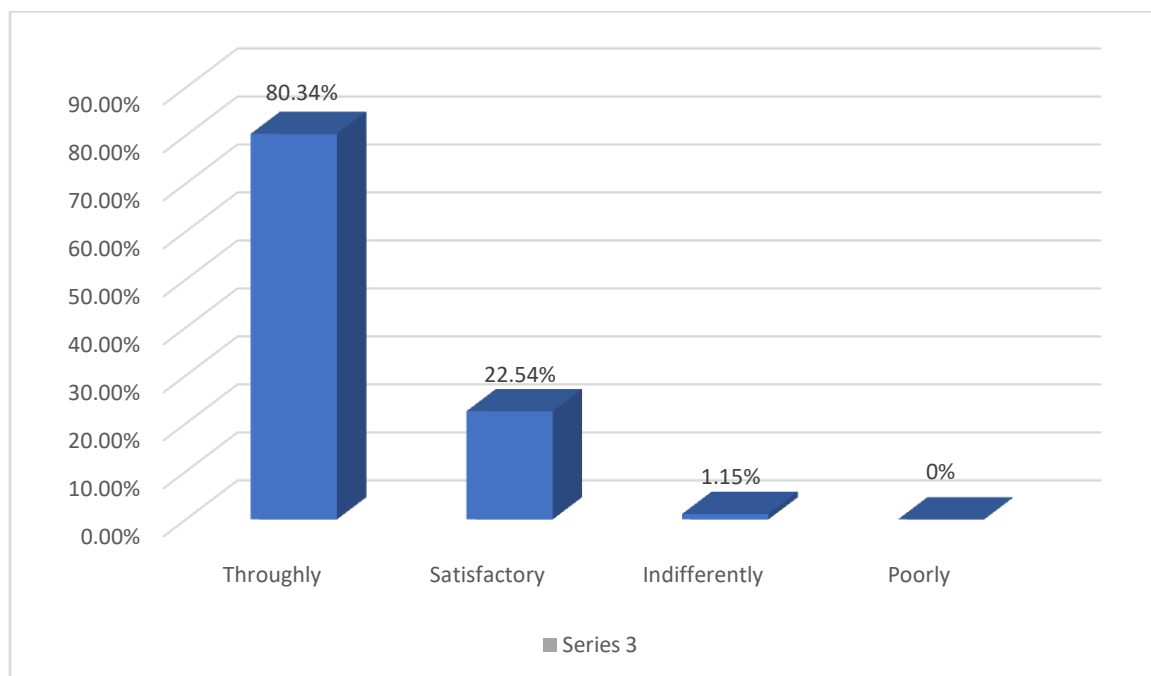
The question-wise outcome of the results is presented below:

1. How much of the syllabus was covered in the class?



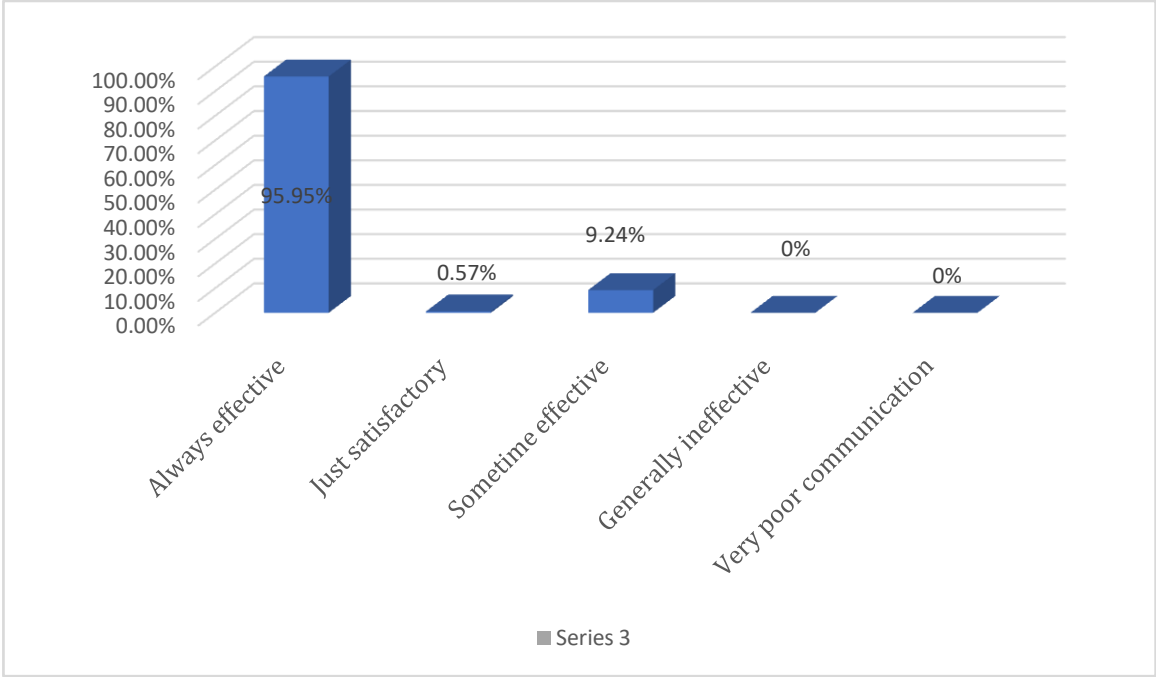
Source: Survey Data

2. How well did teachers prepare for the classes?



Source: Survey Data

3. How well were the teachers able to communicate?



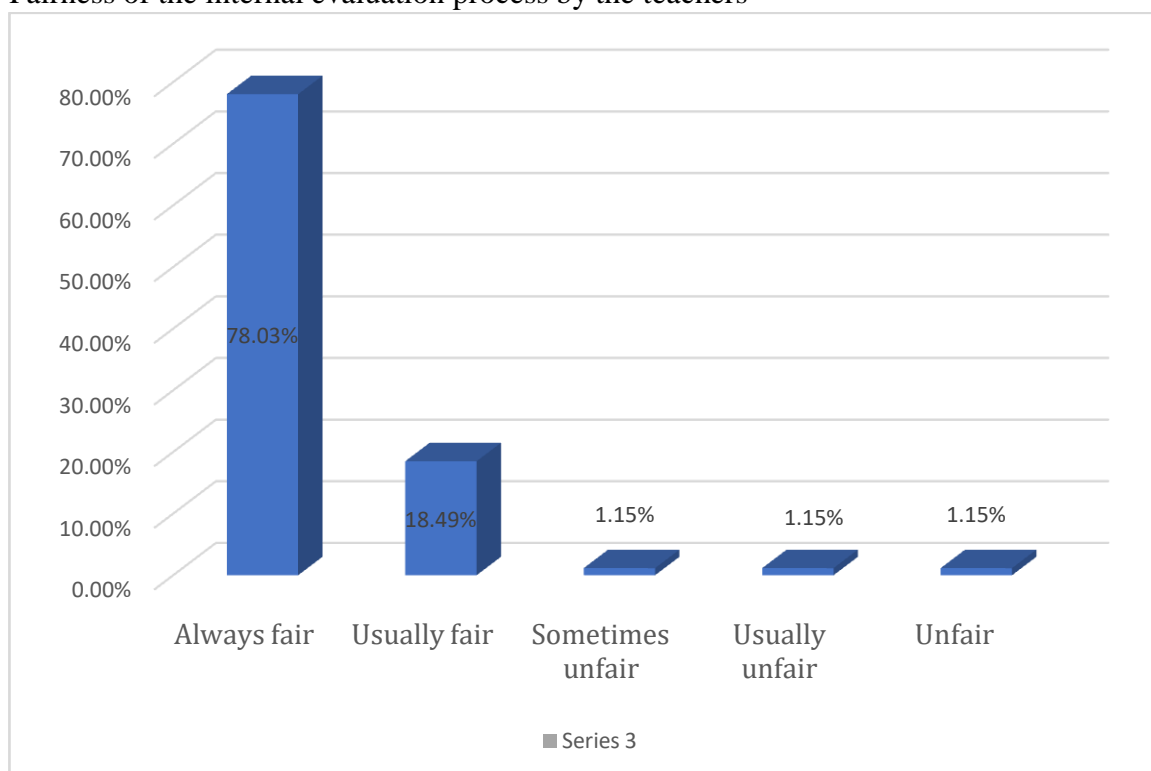
Source: Survey Data

4. The teacher’s approach to teaching can best be described as



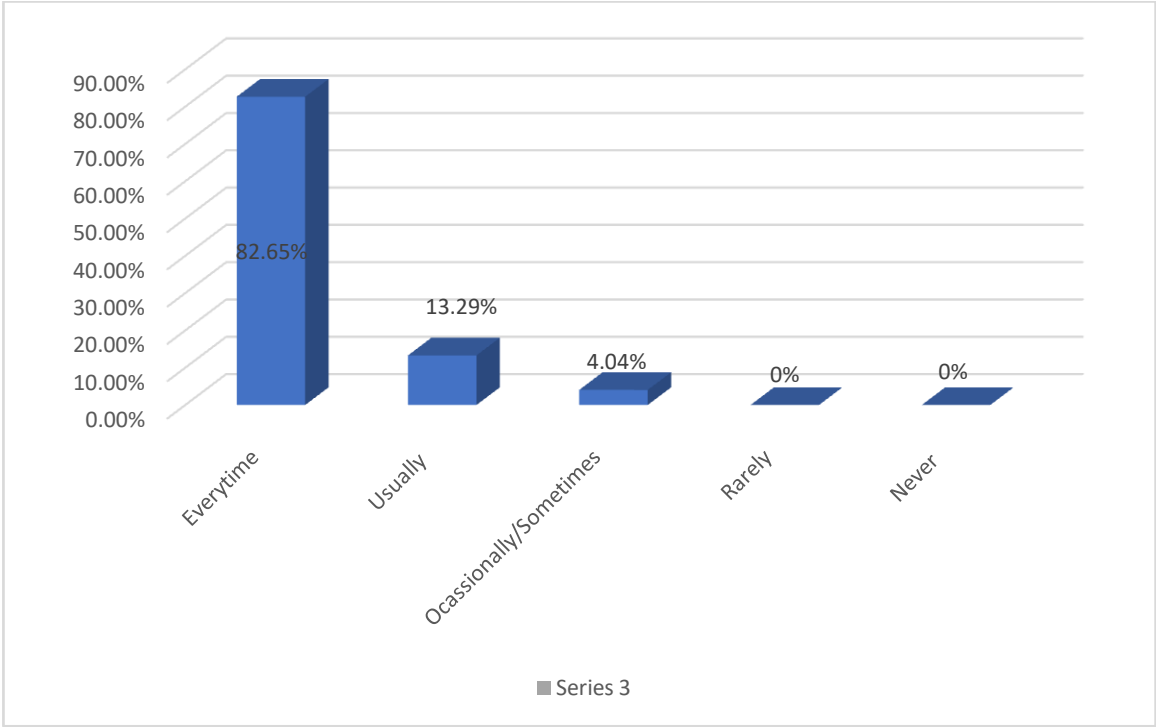
Source: Survey Data

5. Fairness of the internal evaluation process by the teachers



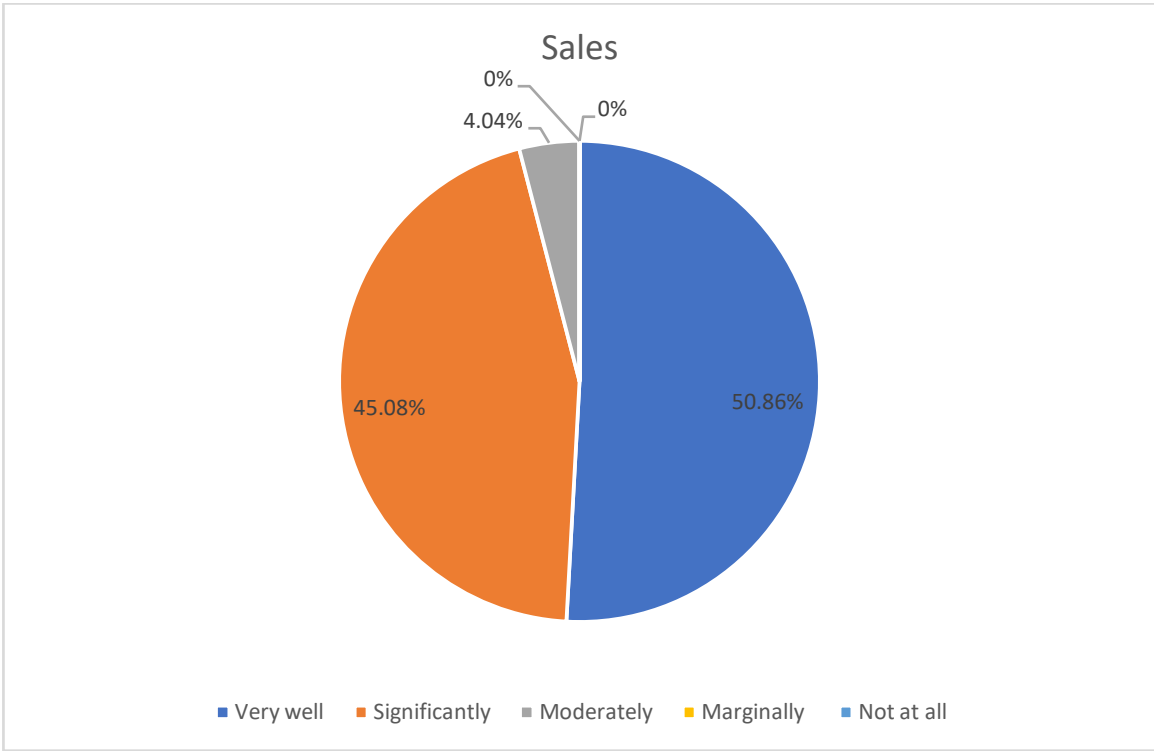
Source: Survey Data

6. Was your performance in assignments discussed with you ?



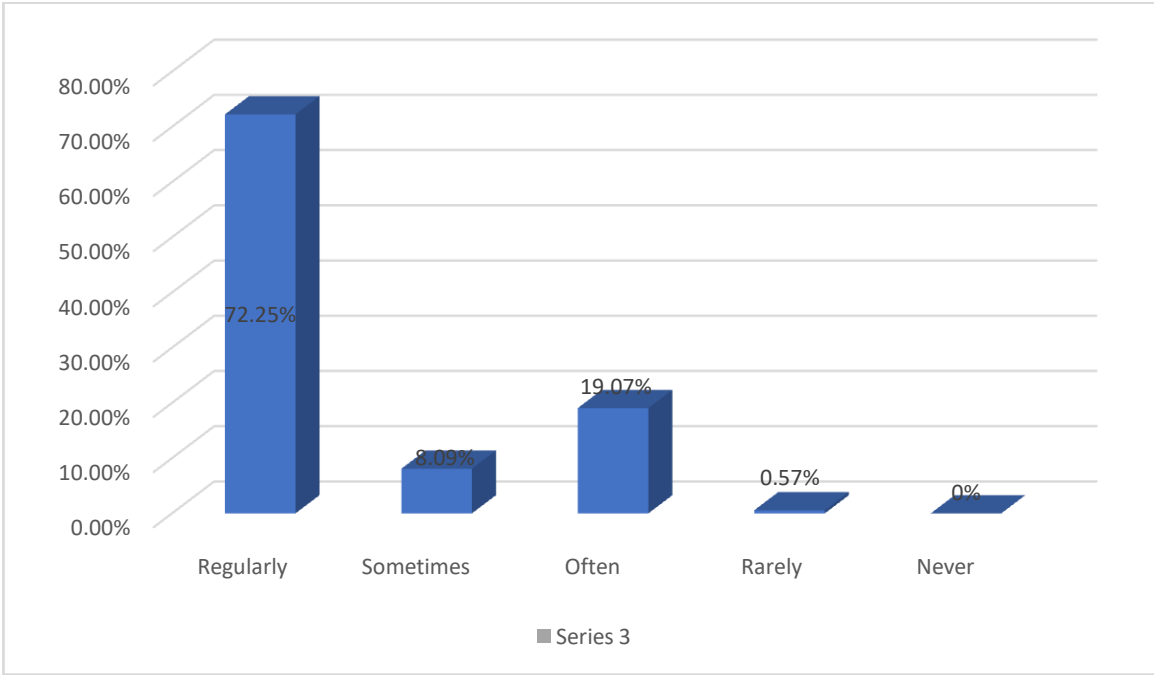
Source: Survey Data

7. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



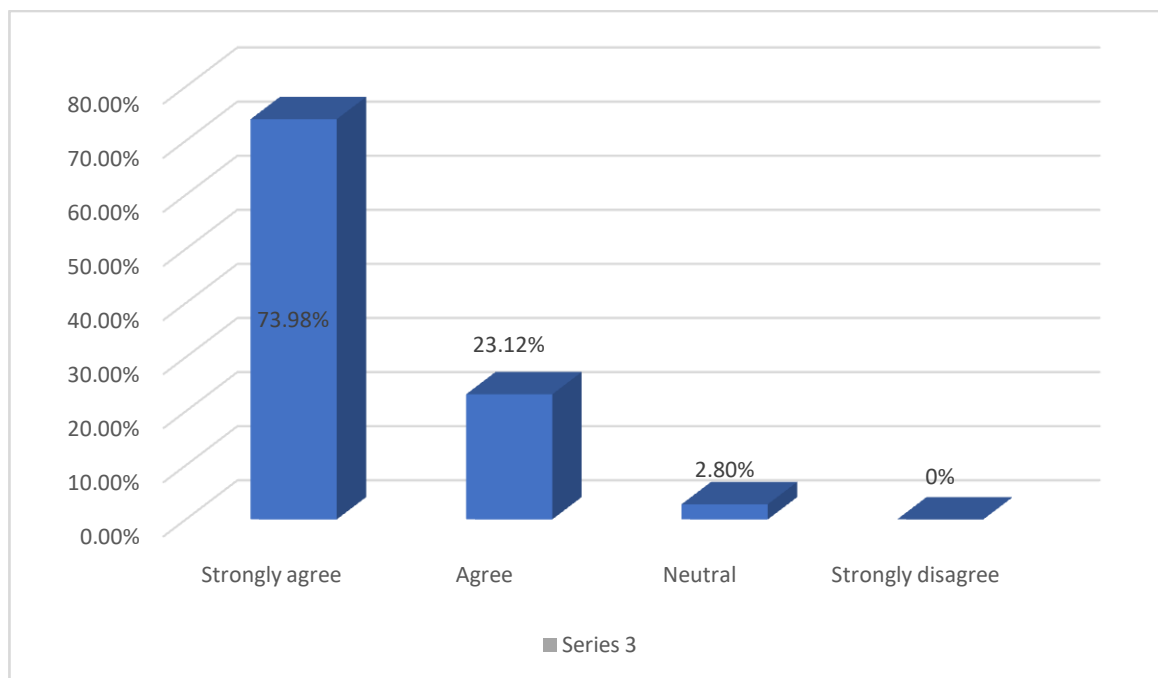
Source: Survey Data

8. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.



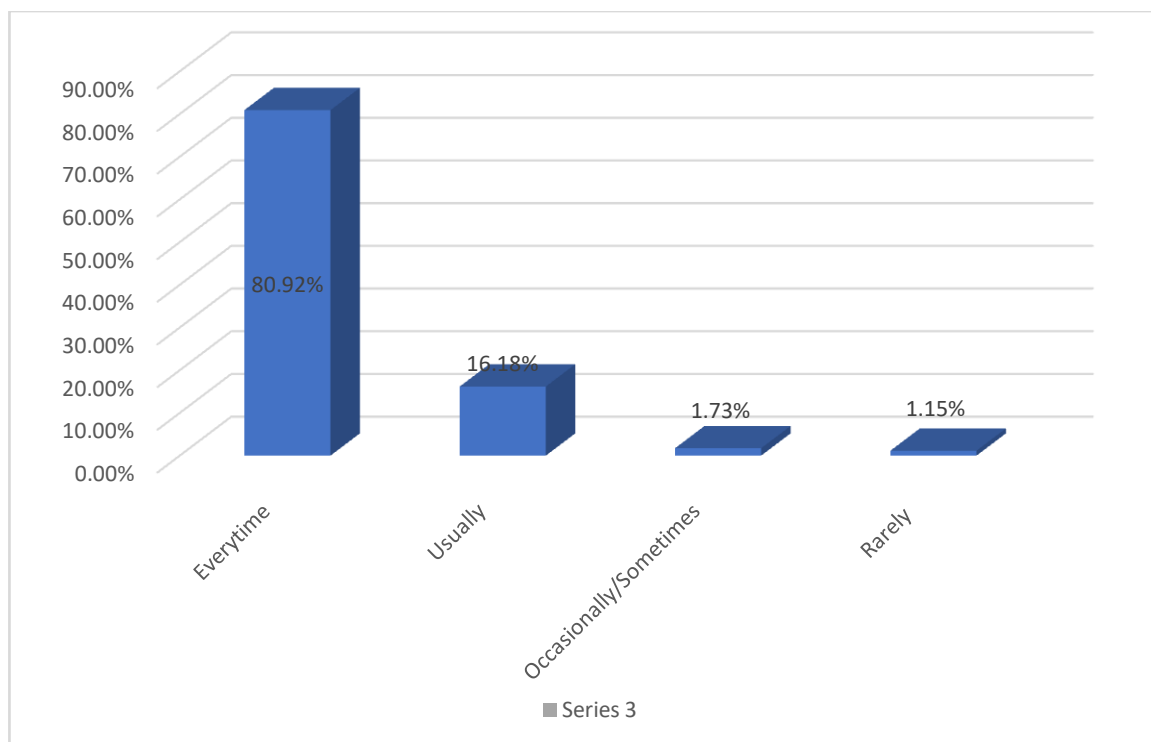
Source: Survey Data

9. The institute provides multiple opportunities to learn and grow.



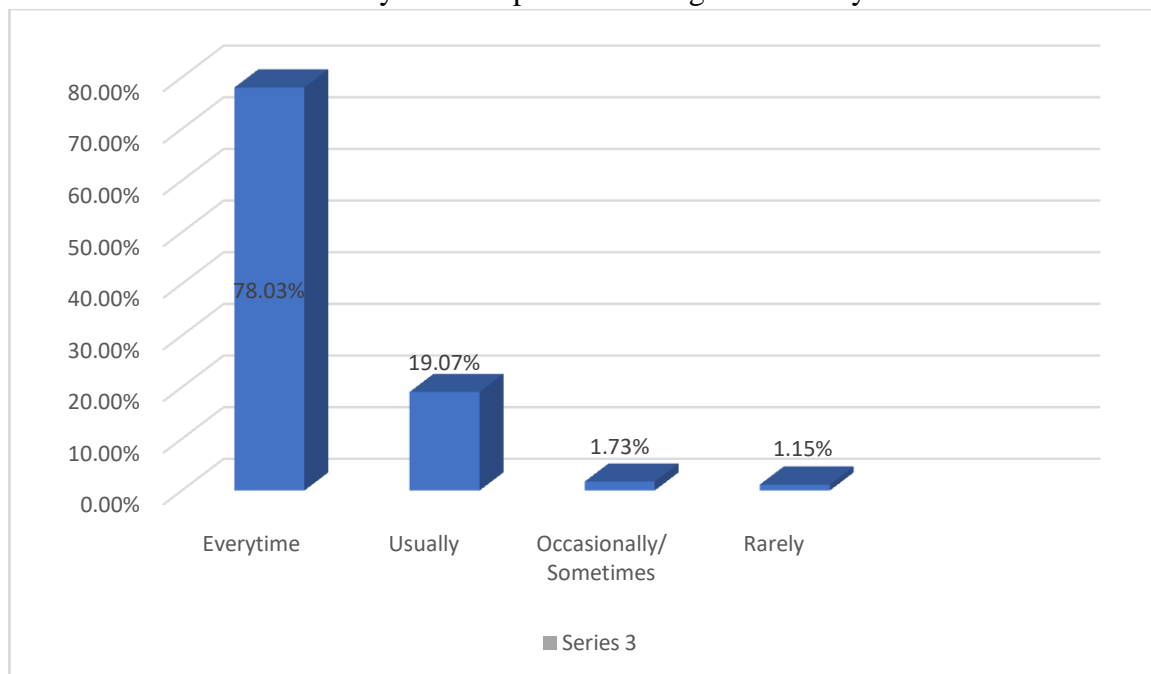
Source: Survey Data

10. Teachers inform you about your expected competencies, course outcome and programme outcomes.



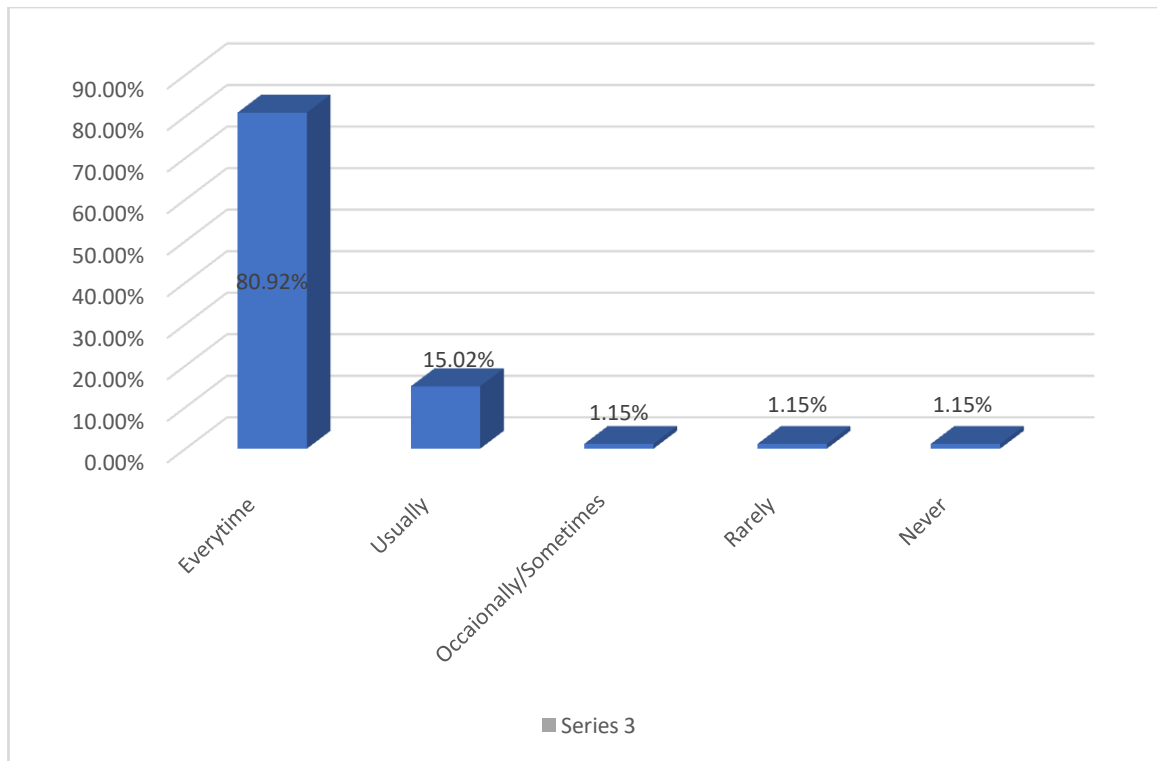
Source: Survey Data

11. Your mentor does a necessary follow-up with an assigned task to you.



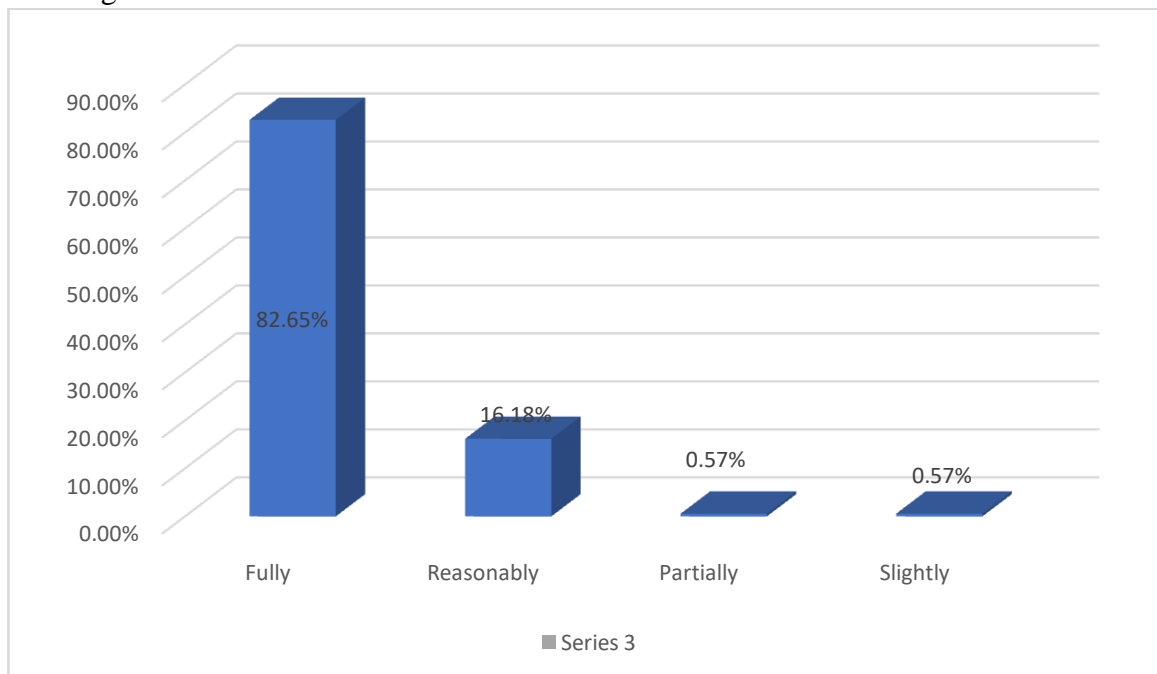
Source: Survey Data

12. The teachers illustrate the concepts through examples and applications.



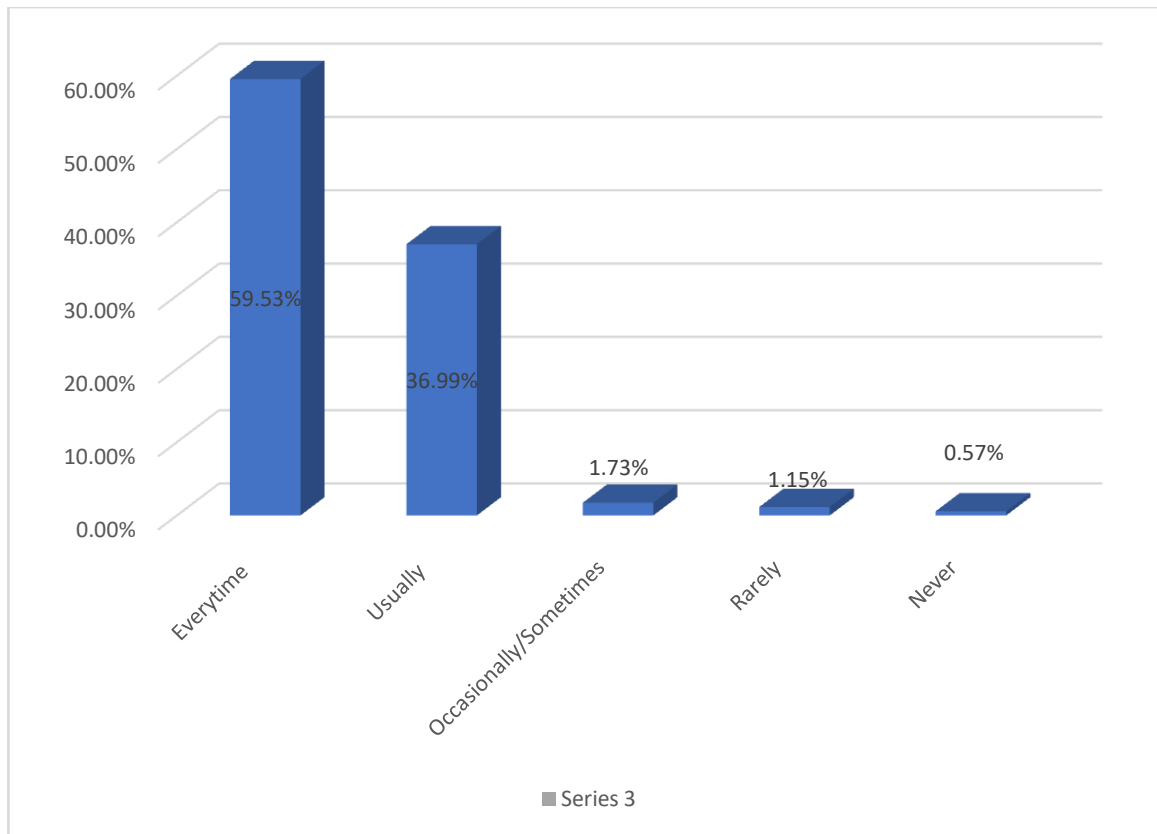
Source: Survey Data

13. The teachers identify your strengths and encourage you with providing right level challenges.



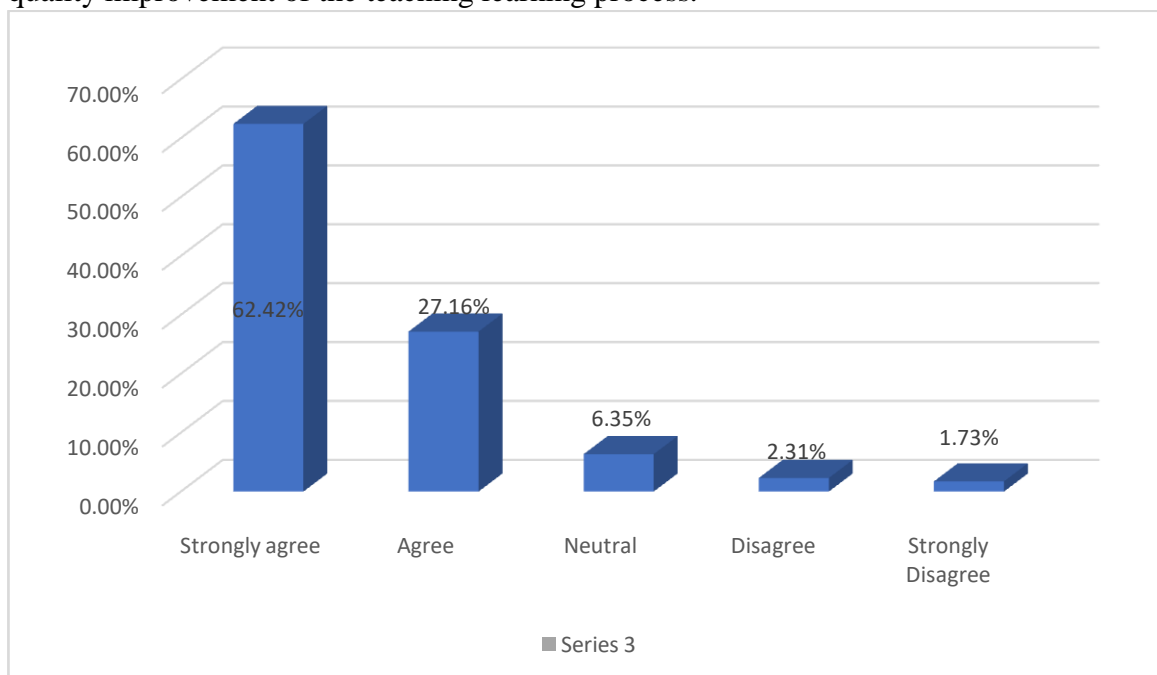
Source: Survey Data

14. Teachers are able to identify your weakness and help you to overcome them.



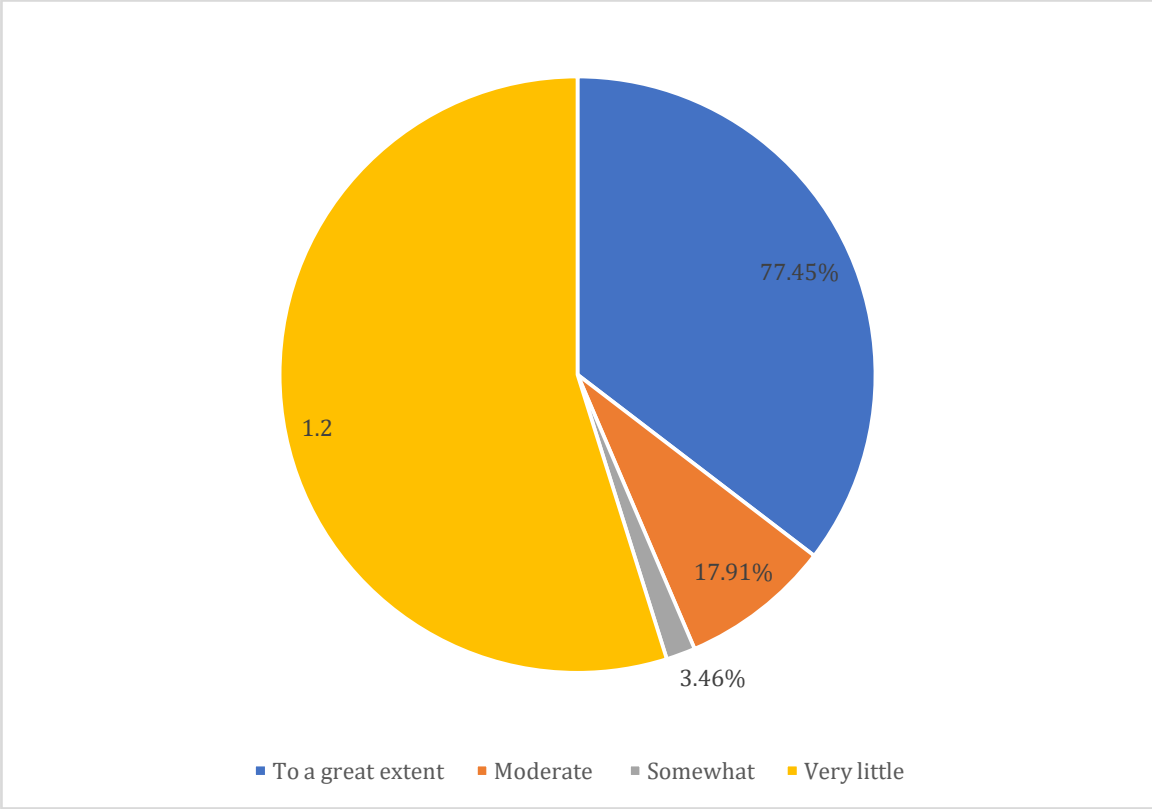
Source: Survey Data

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



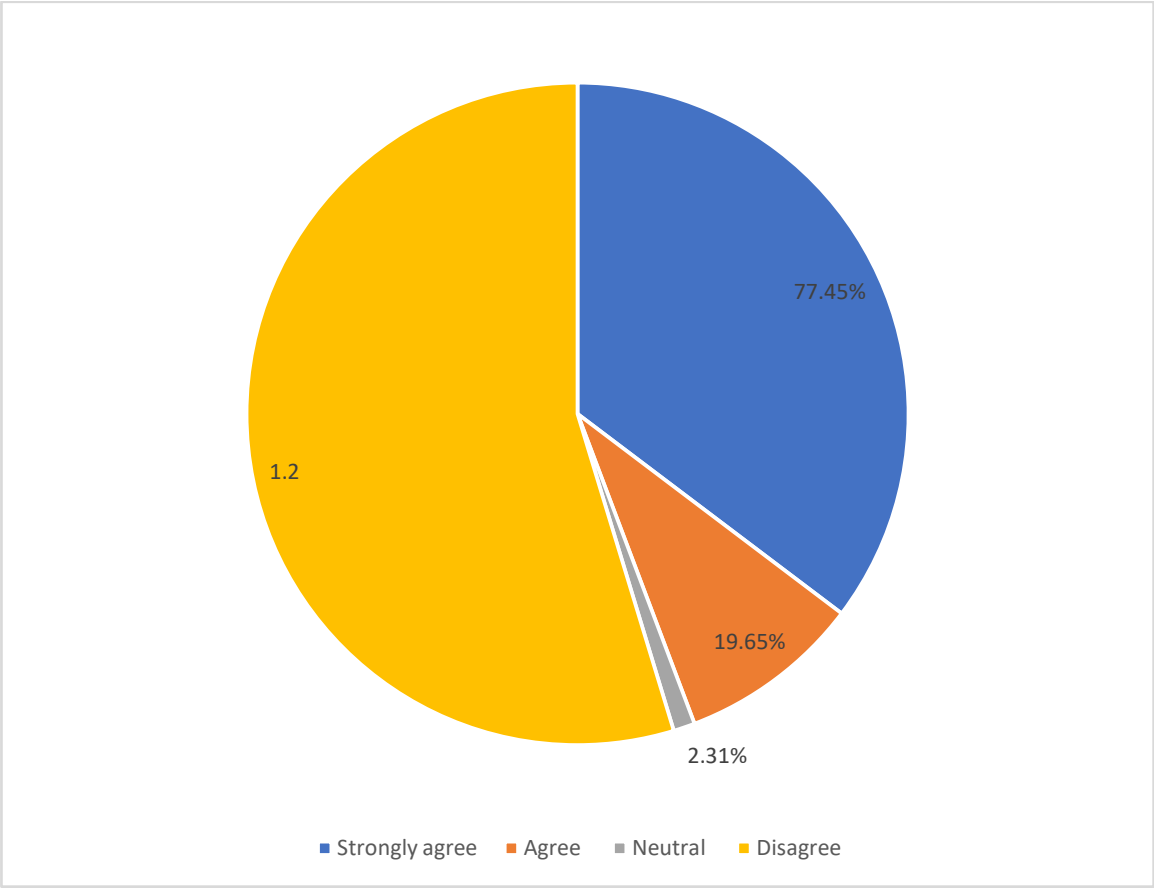
Source: Survey Data

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning.



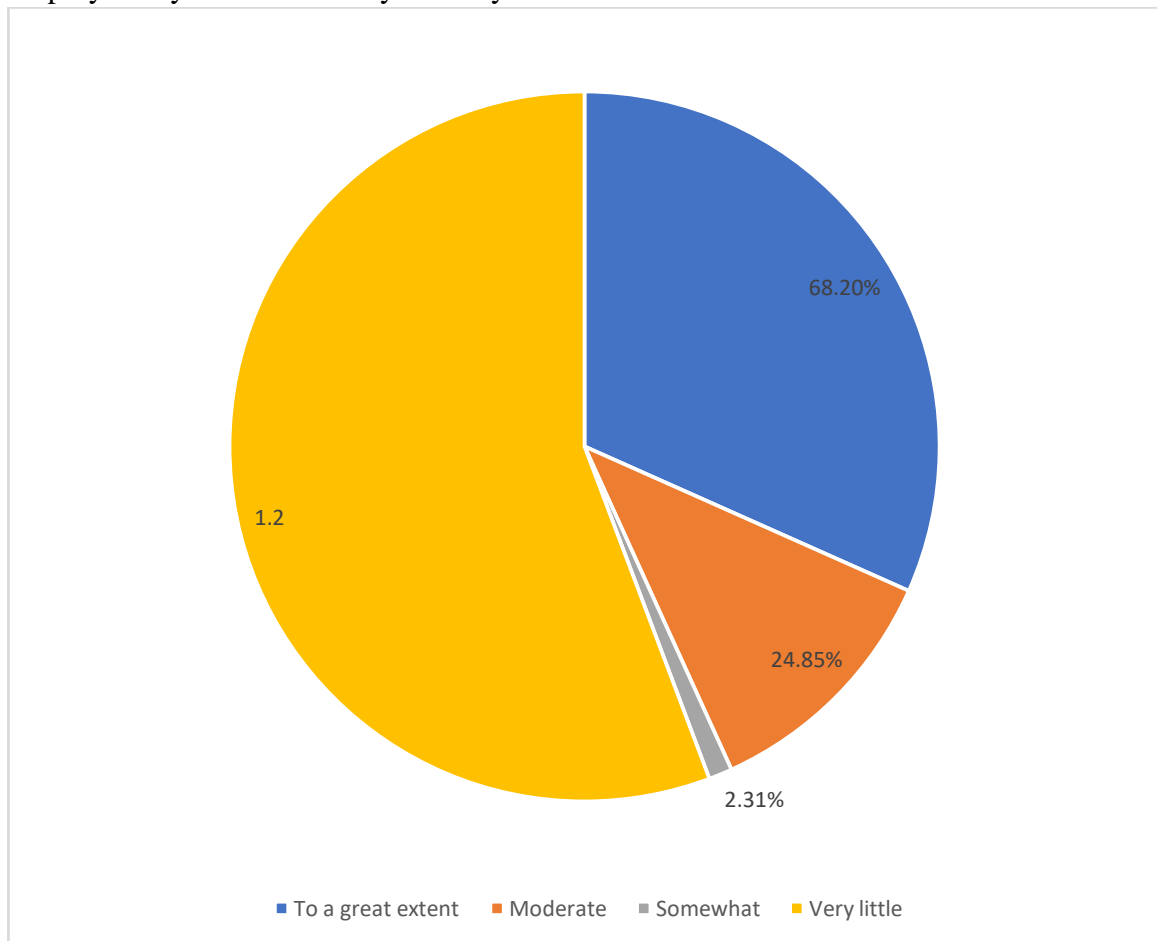
Source: Survey Data

17. Teachers encourage you to participate in extracurricular activities.



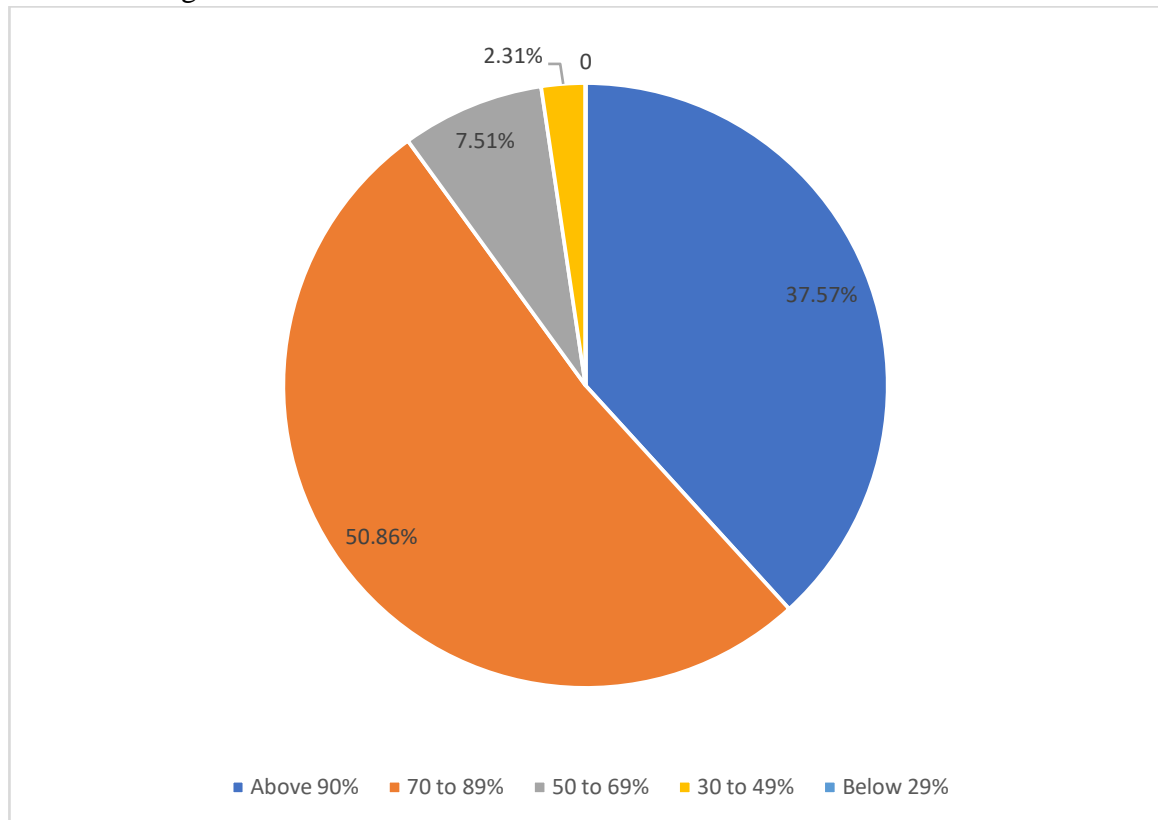
Source: Survey Data

18. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world work.



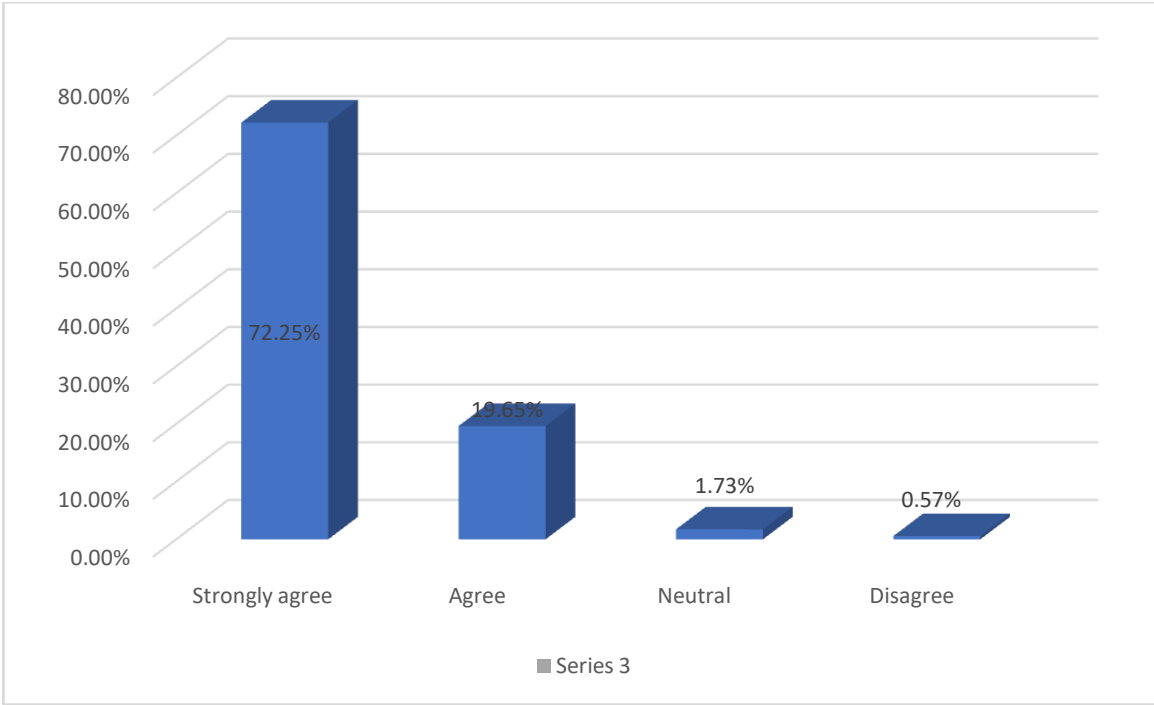
Source: Survey Data

19. What percentage of the teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



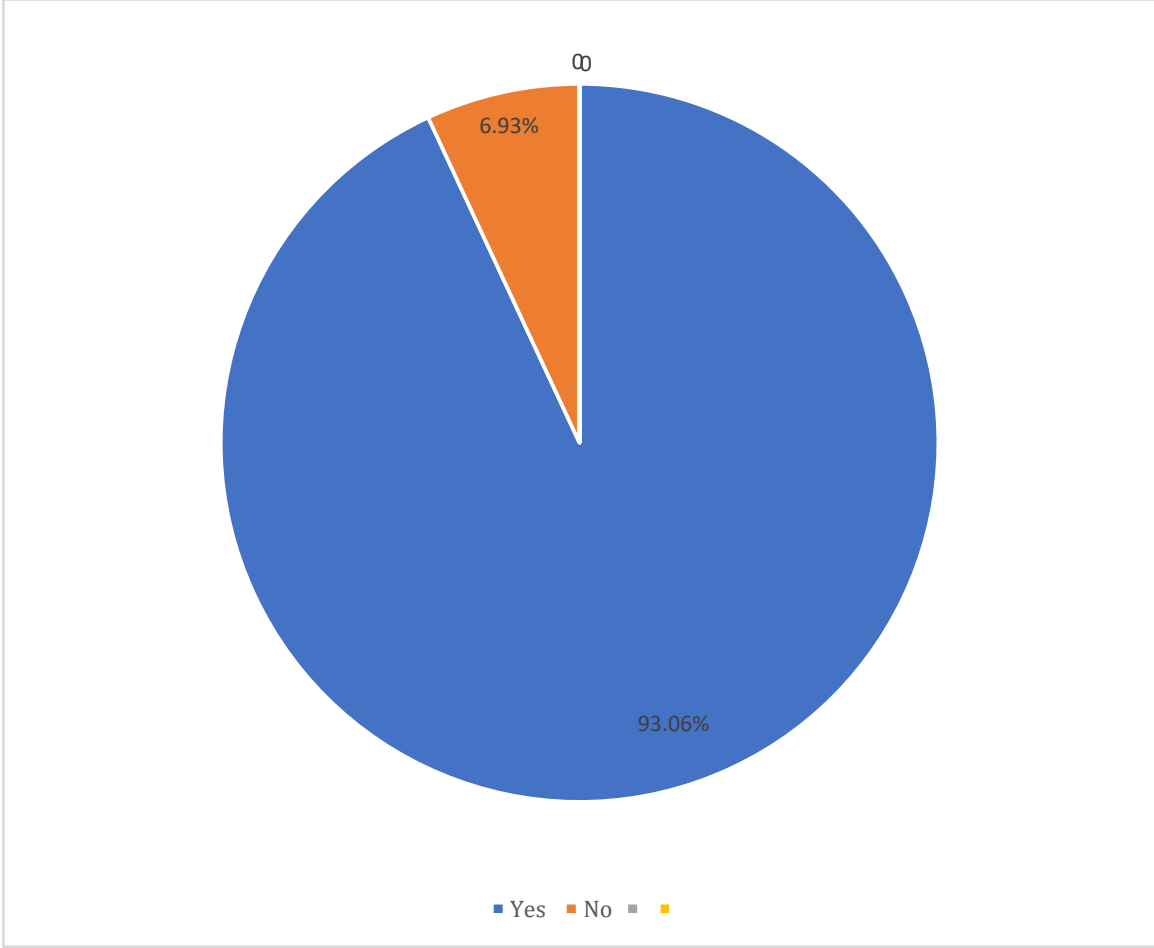
Source: Survey Data

20. The overall quality of teaching-learning process in your institute is very good.



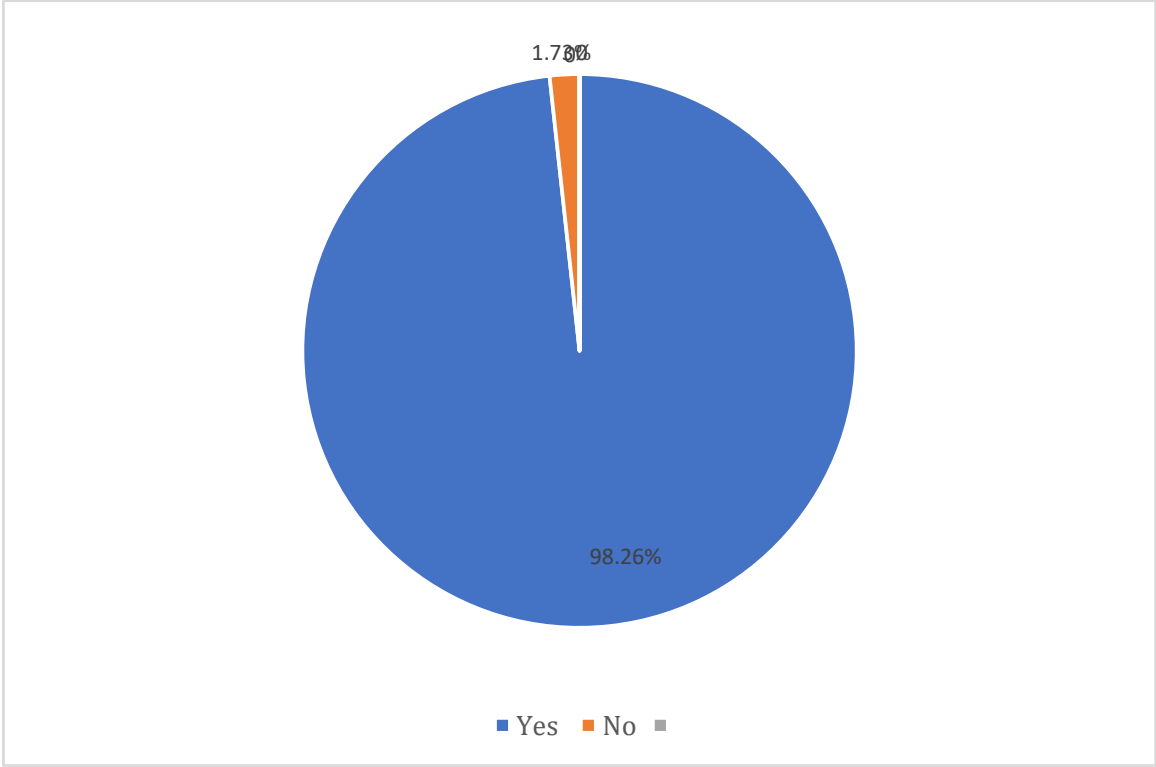
Source: Survey Data

21. Have your departments conducted Online Classes during the Lockdown period?



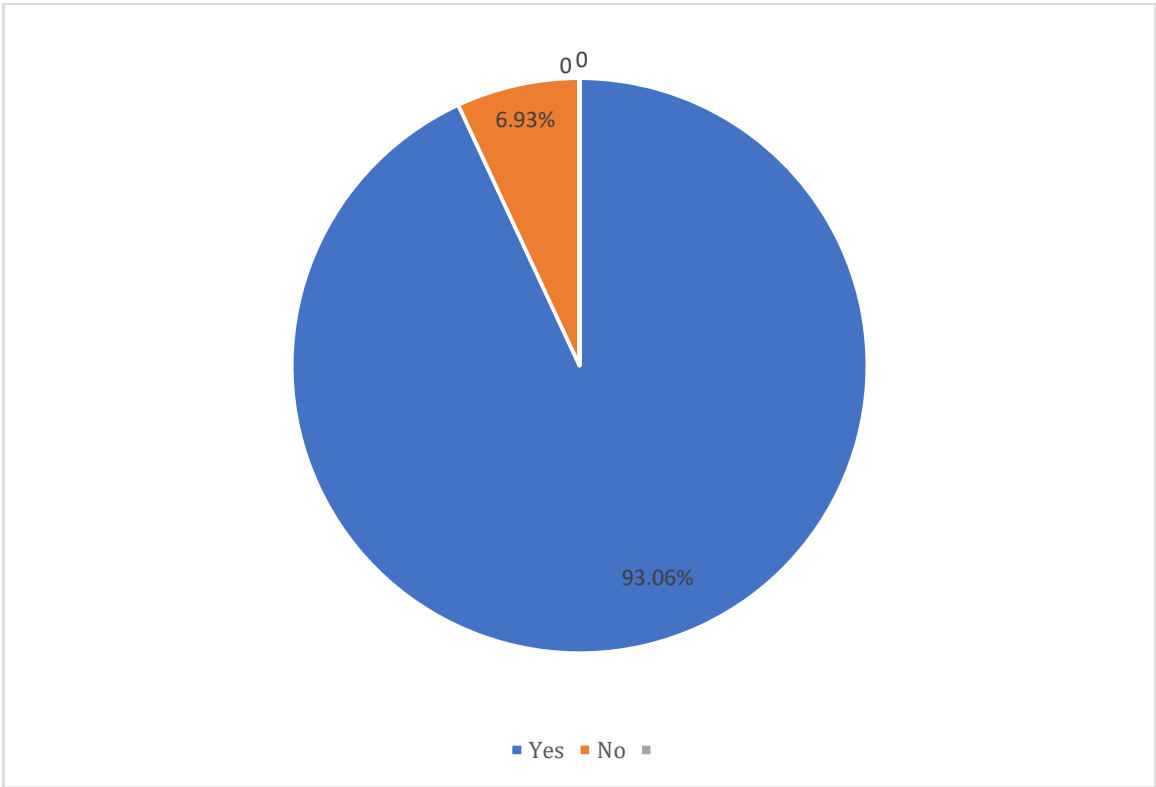
Source: Survey Data

22. Have you participated in the Online Classes?

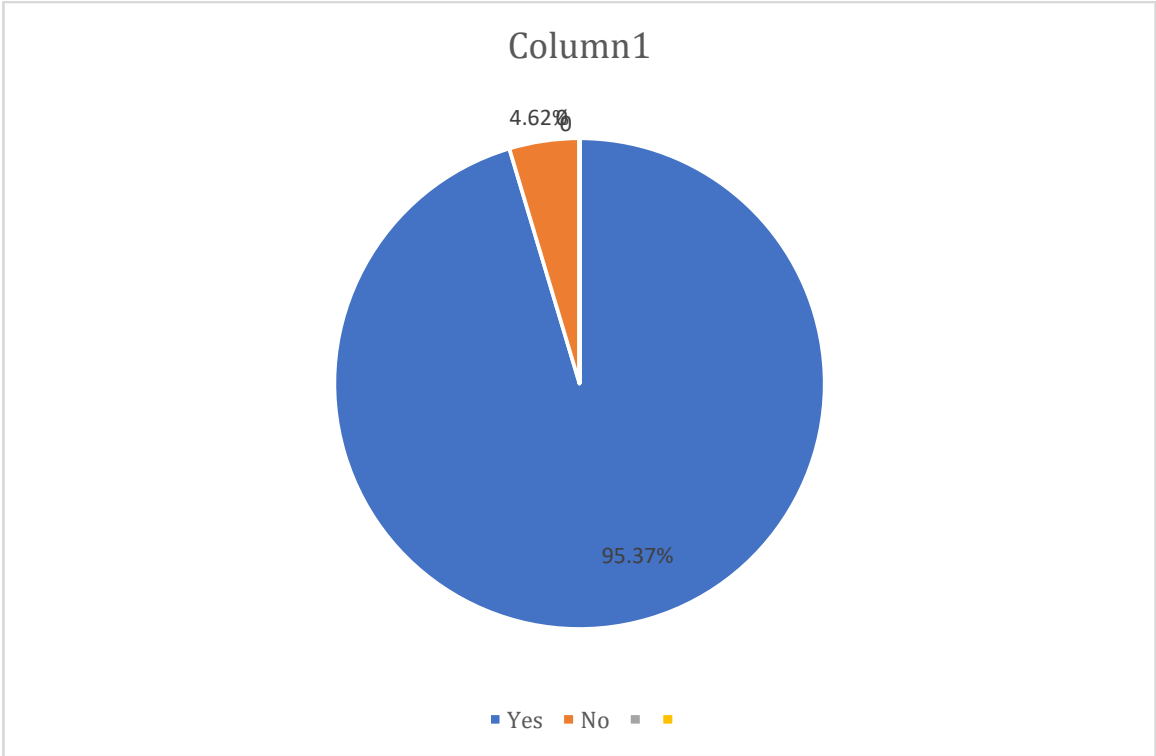


Source: Survey Data

23. Are the Online Classes fruitful for you?

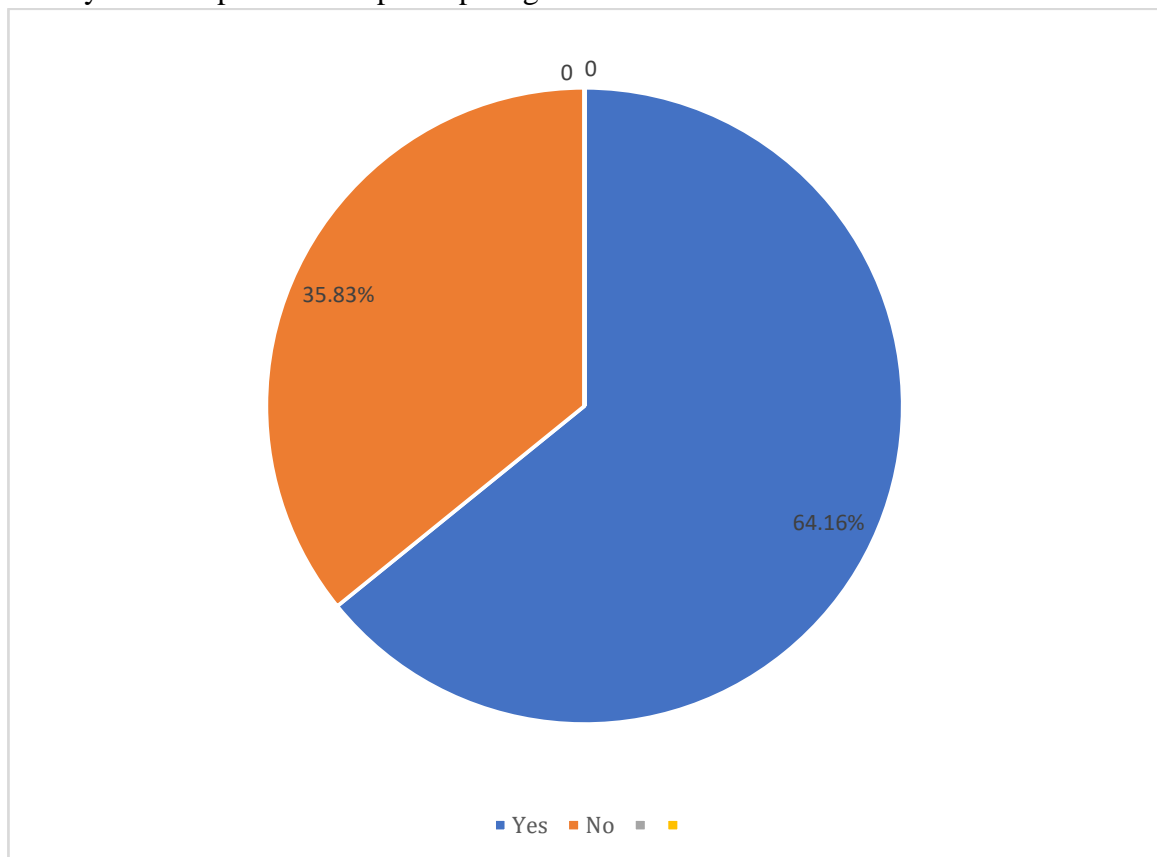


24. Have your teachers provided study materials or any other e-resources according to your curriculum during the lockdown period?



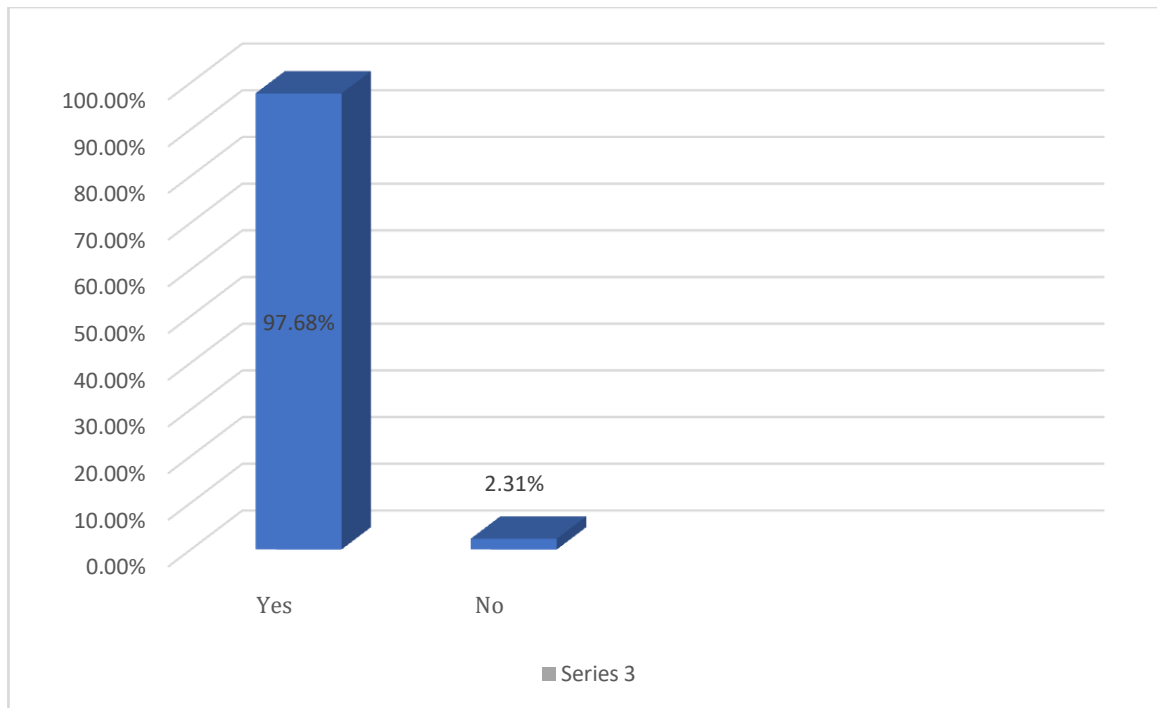
Source: Survey Data

25. Have you faced problems in participating Online Classes?



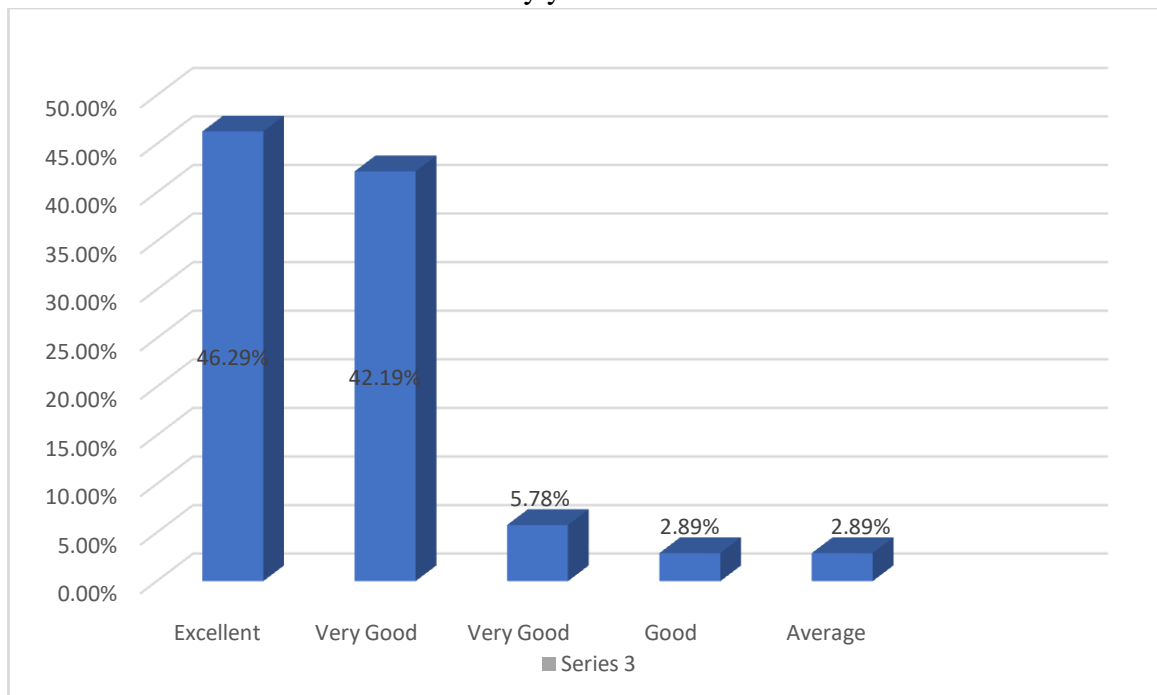
Source: Survey Data

26. Have your teachers assigned any home work/assignment/open book examination during the period of online classes (Work from home)?

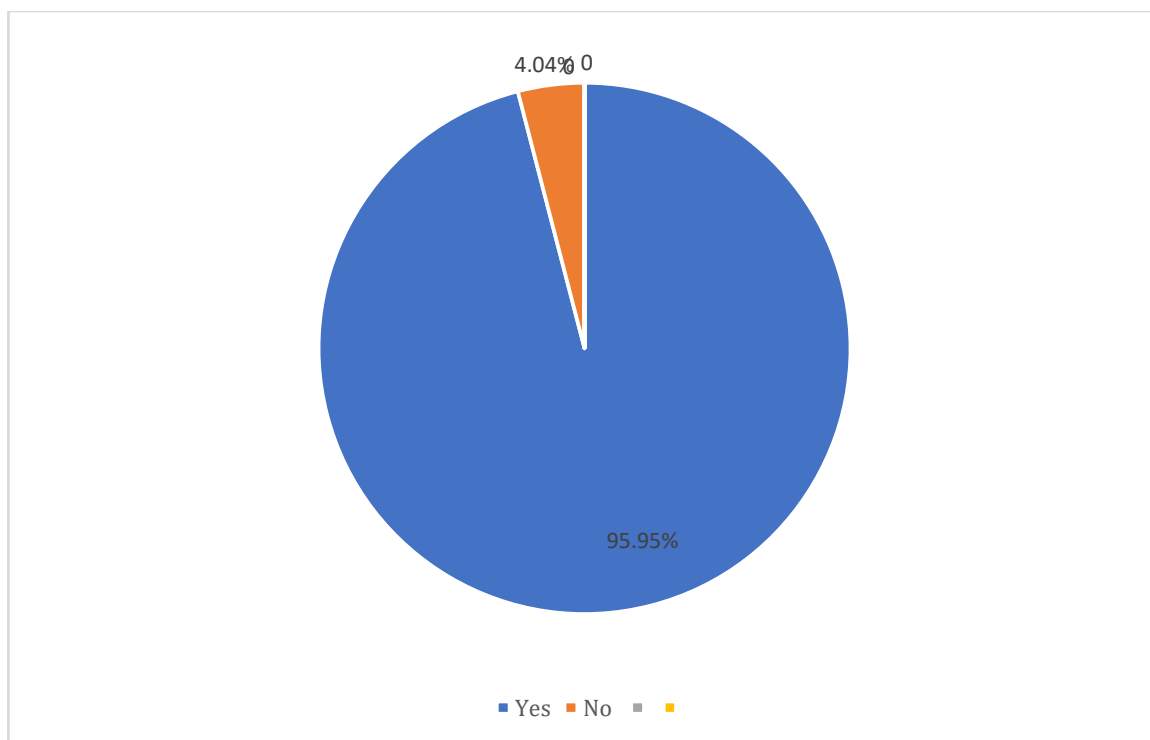


Source: Survey Data

27. How do rank the Online Classes taken by your teachers?

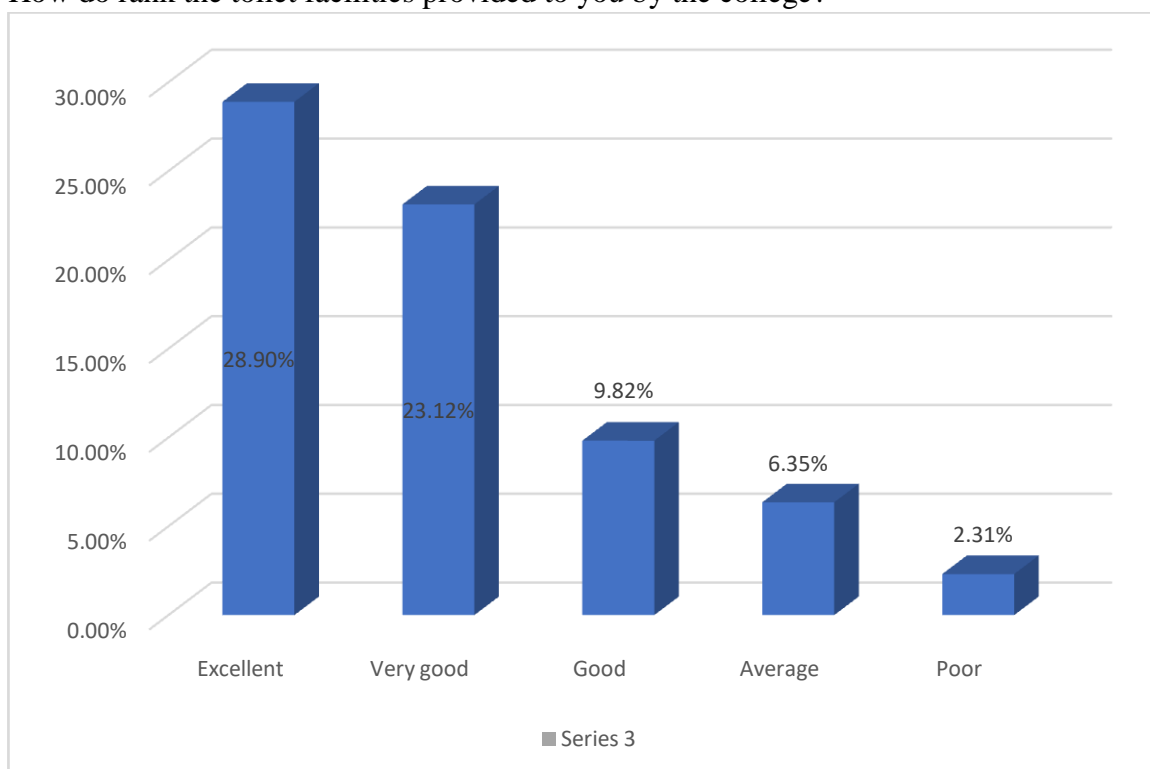


28. Have your college organized any orientation programme for your Open Book Examination?



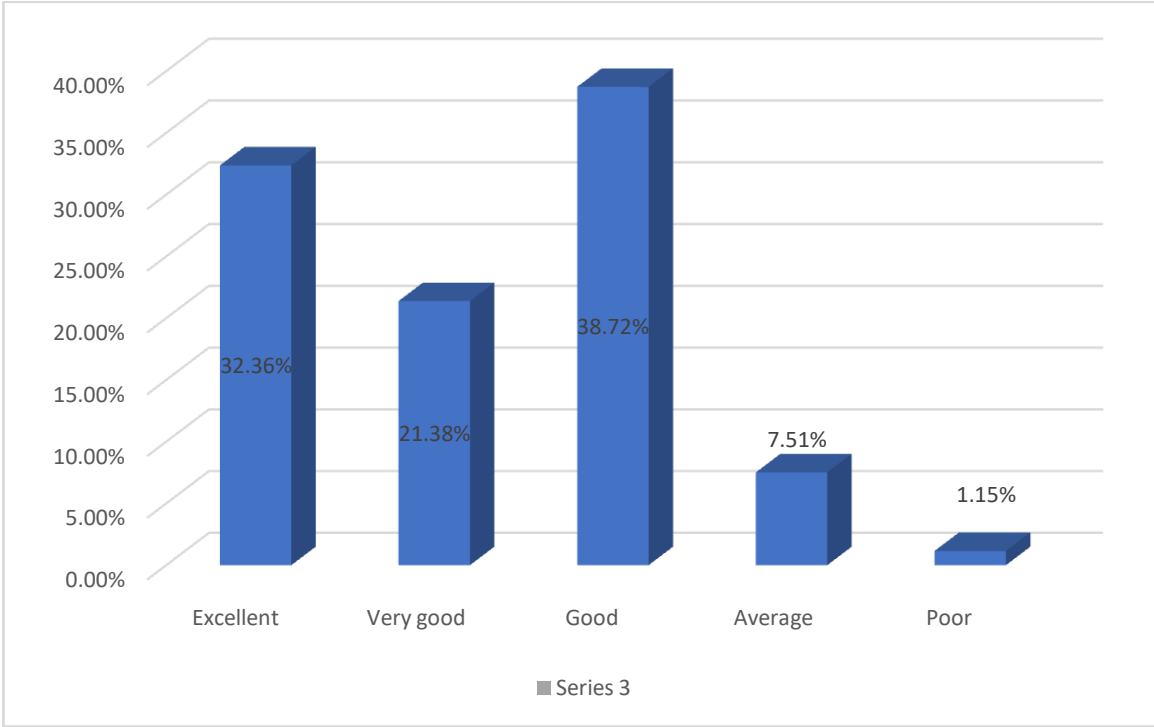
Source: Survey Data

29. How do rank the toilet facilities provided to you by the college?



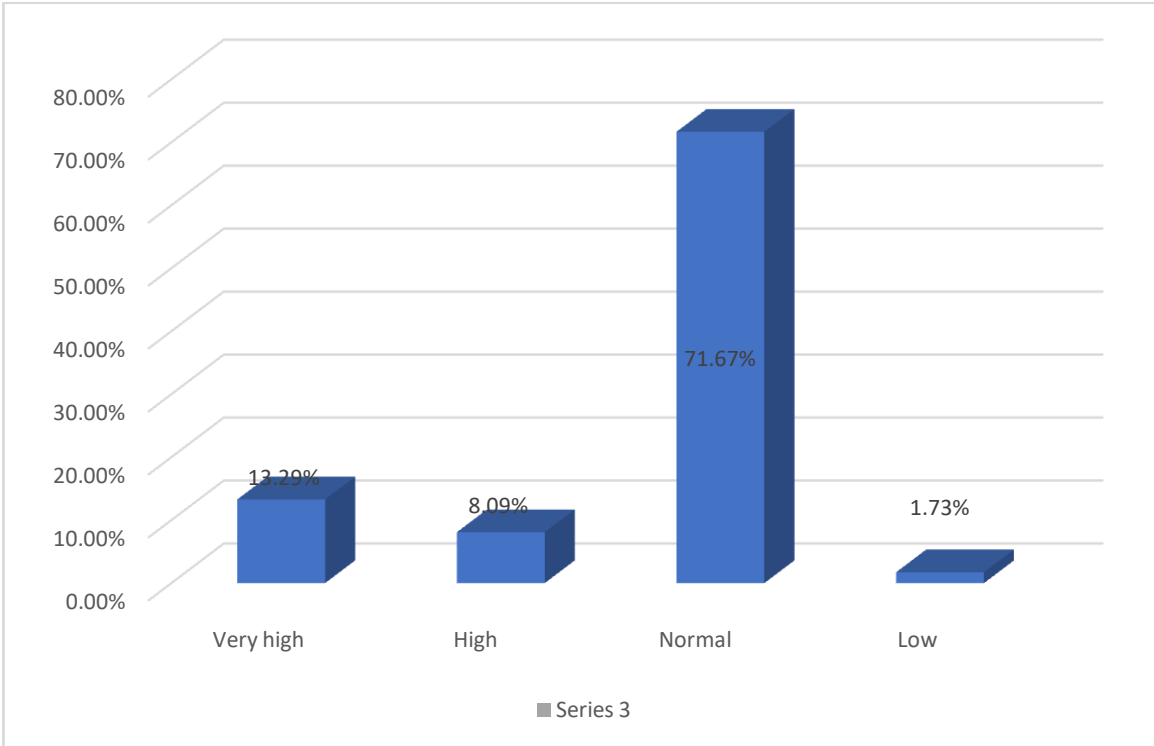
Source: Survey Data

30. How do you rank the drinking water facilities provided by the college?



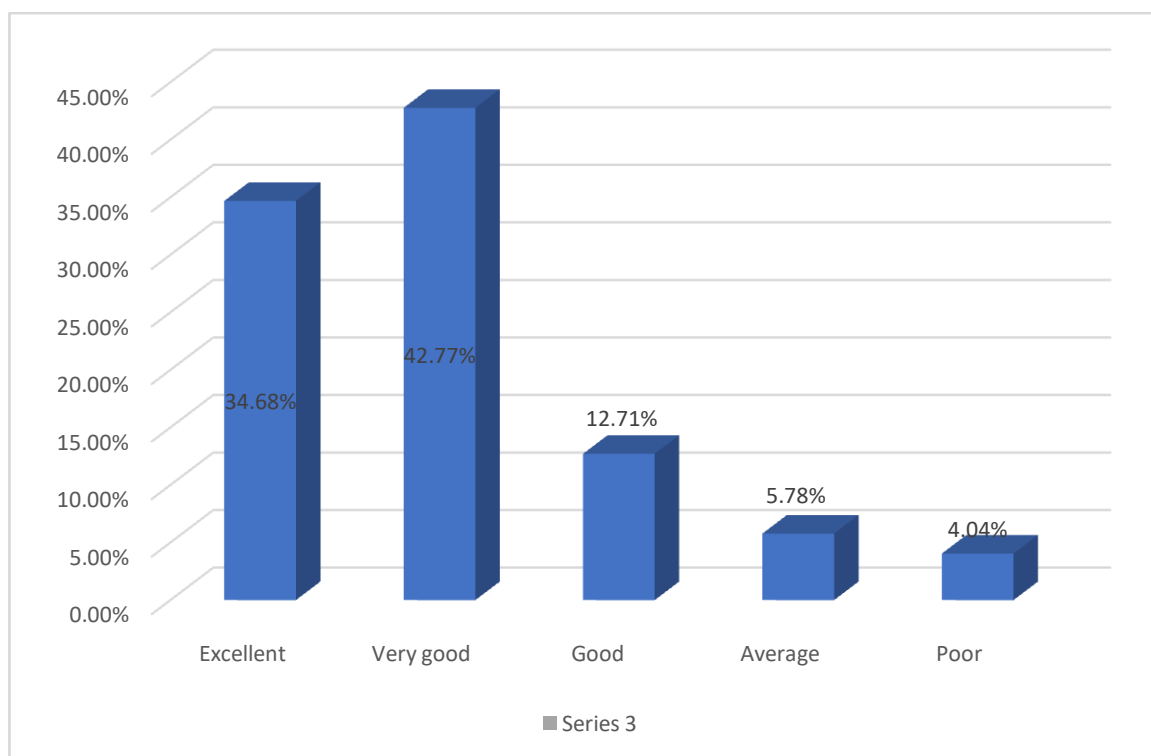
Source: Survey Data

31. How do rank the price of the foods at the canteen?



Source: Survey Data

32. How do you rank the initiatives adopted by the colleges for the cleanliness of the classroom campus and greenery of the campus?



Source: Survey Data

Key findings from the survey

1. A high percentage of students (76.87%) have confirmed the completion of 85 to 100% of syllabus in our college. Again 19.65% students reported that 70% to 80% of syllabus was covered.
2. Students have expressed overall satisfaction regarding the teachers' preparation, teachers' ability to communication and teachers' approach to teaching.
3. Students have also appreciated the teacher's attitude towards teaching, fairness in evaluation and teachers' involvement in the performance of the students' assignments.
4. Students have expressed that teachers discuss their performance in assignment every time with them.
5. A very high percentage of students reported that the teaching and mentoring process in the institution facilities them in cognitive, social and emotional growth. Again, 73.98% students strongly agreed and 23.12% agreed that the institution provide them multiple opportunities to grow and learn.
6. A high percentage (82.65%) of students reported that the teachers identify their strength and encourage them with providing right level of challenges. Again, teachers are also able to identify their weakness and help them to overcome them.
7. 77.45% students have strongly agreed and 17.19% students agreed that the institution makes effort to encourage them in the monitoring, review and continuous quality improvement of the teaching learning process. Again, a good number of students

reported that the institute/teachers use student centric methods, such as experimental learning, participative learning and solving methodologies for enhancing learning.

8. The college provides ample opportunities for extracurricular activities like cultural activities and sports activities. The students have expressed that college also provides opportunities for development of soft skills, life skills and employability skills to make you ready for the world of work. The students have expressed satisfaction regarding the mentorship programme, skill development programme run by the college.
9. Students also appreciated the use of ICT in teaching and regular organization of online classes during lockdown period which were highly fruitful for them as reported. Again, a very high percentage of students have confirmed that the teachers assigned them home work/assignment/open book examination during the period of online classes.
10. Regarding the infrastructural facilities 28.09% students reported excellent on toilet facilities and water supply facilities.
11. Regarding the price of canteen 71.69% students have reported normal and in drinking water 38.72% have expressed as good.
12. Regarding initiatives adopted by the colleges for the cleanliness of the classroom campus and greenery of the campus, 34.68% students have expressed excellent and 42.77% have very good.

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