

Students' Grievance and Redressal Cell Meeting

Dr. B.K.B. College, Puranigudam

Dated: 27/12/2021

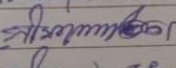
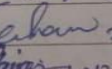
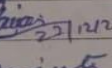
A meeting was held on 27/12/2021 at Teachers Common Room from 2.00 pm. The meeting was chaired by the Principal, Dr. Nripen Ch. Das in the presence of the coordinator and members of the Students' Grievance and Redressal Cell. After a healthy and constructive discussion in the meeting, the following decisions have been taken:

1. It is resolved that the grievance box should be checked within 7 days interval.
2. It is also resolved that at the time of opening of the grievance boxes, the coordinator should be assisted with a member.
3. The students' grievances should be transferred to the authority within 2/3 days through proper channel and it should be recorded properly.
4. Depending on the nature of grievances, action should be taken within 7 days and recorded systematically.

Grievance Cell Meeting
Venue - Teachers Common Room
Time - 2.00 Pm , Date - 27/12/2021

- Agenda:-
- 1) Grievance Redressal Mechanism
 - 2) Preparation of Grievance Redressal Report for the last five years for upcoming NAAC visit.
 - 3) Others.

Signature of the present Members

1.  27/12/2021
2.  27/12/21
3. Bijju Boro
4. Anurupa Beza
5.  27/12/2021
6.  27/12/2021
7.  27/12/21
8. Ranjita Kaloti  27/12/2021
9. Ankur Pratik Mahanta  27.12.21
10. 

OFFICE OF THE PRINCIPAL
DR. B.K.B. COLLEGE

P.O. : Puranigudam, Nagaon - 782141 (Assam)

Estd. 1967

From :

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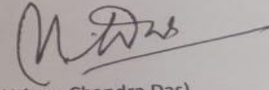
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Date

Action Taken Report:

As per the resolutions of the meeting held on 27/12/2021, the authority along with the statutory body and others concerned has finally taken the following actions:

1. The grievance boxes have been checked within 7 days interval as per the resolution taken in the meeting.
2. It is ensured that at the time of opening of the grievance boxes one member of the grievance cell assists regularly.
3. The grievances of the students are placed to the authority after the resolutions taken in the meeting systematically.
4. The authority takes the action on the grievances within 7 days or as early as possible as per the nature of the grievances.



(Dr. Nripen Chandra Das)

Principal, Dr. B.K.B. College,
Puranigudam, Nagaon, Assam

Principal
Dr. B.K.B. College
Puranigudam
Nagaon (Assam)