

Students' Grievance and Redressal Cell Meeting

Dr. B.K.B. College, Puranigudam

Dated: 20/11/2021

A meeting was held on 20th November, 2021 at Teacher's Common Room from 2.30 pm and the meeting was chaired by the Principal of Dr. BKB College in the presence of the members of Students' Grievance and Redressal Cell. After having a constructive discussion on the grievances filed by the students, the following resolutions have been taken in the meeting:

1. It is resolved that the college authority should take initiatives for developing a friendly atmosphere within the campus and ensure a friendly relationship between students and office staff.
2. It is also resolved that the office will timely communicate with the students and inform them of the availability of various types of scholarships.
3. It is also resolved that the office staff will also prepare a guideline along with a procedure for applying the scholarships.
4. It is also resolved that pure drinking water facility should be made available in the college premise.
5. It is also resolved that the ladies toilet-cum-wash room should be kept neat and clean on regular basis.

Grievances filed by the students

Respected Sir, ^{Meeting date} 20/11/21 13/11/2021

Compline

- 1. Meghali Madam dose not received phone call
- 2. KYC not submitted, so no Scholarship
- 3. dirty drinking waters
- 4. very very dirty ladies bathroom ^{Prison}

Respected Sir ^{Meeting date} 20/11/21

2. KYC not submitted so, no Scholarship

- 1. Respected Sirs, ^{Meeting date} 20/11/2021
- K.Y.C not completed, so cannot apply for Scholarship

Agent

Prisoners next class: 2nd semester 3.11.2021

Students Grievance & Redressal Meeting

Venue: Teachers Common Room

Time: 2:30 Pm

Agenda:

- ① Discuss about the redress of the grievances filed by the students
- ② Others

Signature of the present members:-

- ① ^{20/11/2021}
- ② ^{20/11/21}
- ③ ^{20/11/21}
- ④ ^{20/11/21}
- ⑤ ^{20/11/2021}
- ⑥ ^{20/11/21}
- ⑦ ^{20/11/21}
- ⑧ Ranjita Kalita ^{20/11/21}
- ⑨ Sameerika Barua ^{20/11/21}

OFFICE OF THE PRINCIPAL
DR. B.K.B. COLLEGE

P.O. : Puranigudam, Nagaon - 782141 (Assam)

Estd. 1967

From :

Dr. Nripen Ch. Das
Principal & Secretary
Dr. B.K.B. College, Puranigudam

Cont. No. +91-8638733591
E-Mail: bkb.college@hotmail.com
Website: www.bkbcollege.in


Ref. No.

Date

Action Taken Report:

As per the resolutions of the meeting held on 20/11/2021, the Principal along with the statutory body and others concerned has finally taken the following actions:

1. The college authority has taken initiatives by holding meetings and discussion among the office staffs, faculty members and library staff and it was made clear to all to deal with students in a friendly manner.
2. As per the resolution, the office staff of the college informs the students about the different scholarships through WhatsApp group and by displaying in the notice board as well as in college website time to time.
3. The authority has prepared guidelines of the procedures to apply the different types of scholarships and in this regard all HOD's and office staffs will extend their help and cooperation. The members of the scholarship committee are also instructed to involve in the process and procedure scholarship facilities.
4. The authority has made the provision of pure drinking water as per the demands of the students.
5. The authority has instructed the sweeper to maintain cleanliness and hygiene in the ladies toilet-cum-washroom.



(Dr. Nripen Chandra Das)

Principal, Dr. B.K.B. College,
Puranigudam, Nagaon, Assam

Principal
Dr. B.K.B. College
Puranigudam
Nagaon (Assam)