Students' Grievance and Redressal Cell Meeting

Dr. B.K.B. College, Puranigudam

Dated: 15/03/2021

A meeting was held on 15/03/2021 at Teachers Common room from 2.30 pm onwards to discuss about the grievances filed by the students of Dr. BKB College. The meeting was chaired by the principal in the presences of the members of the Students' Grievance Redressal Cell. The following resolutions have been taken after a healthy and constructive discussion on the grievances filed by the students:

- 1. It is resolved that adequate number of CCTV cameras have to be installed covering all the important and sensitive areas of the college.
- 2. It is also resolved that the CCTV cameras need to be monitored and maintained regularly.
- 3. It is also decided that an orientation programme for operating the vending machine for the girls' students need to be organized as soon as possible.
- 4. It is also resolved that the items of the canteen should be available as per the menu of the canteen and in this regard a meeting has to be called with the canteen committee immediately.

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OFFICE OF THE PRINCIPAL DR. B.K.B. COLLEGE

P.O.: Puranigudam, Nagaon - 782141 (Assam)

Dr. Neipen Ch. Das Principal & Secretary Dr. B.K.B. College, Puranigudam

(Estd. 1967)

E-Mail: bkb.college@hotmail.com

Website: www.bkbcoffege.in

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Action Taken Report:

As per the resolutions of the meeting held on 15/03/2021, the Principal along with the statutory body and others concerned has finally taken the following actions:

- 1. CCTV cameras have been installed in the college premise and the principal of the college monitors the cameras.
- 2. An orientation programme was held on 21/03/2021 at room no-04 for operating the vendor machine for the girls' student. In the orientation programme 123 numbers of students actively participated.
- 3. A meeting was held on 22/03/2021 at teacher's common room with the members of the Canteen committee as well as canteen service providers. After the discussion with the canteen service provider, it is instructed to the canteen service providers that as per the menu of the canteen, food items or snacks should be made available according to the demands of the students and teaching and non-teaching staff.

(Dr. Nripen Chandra Das)

Principal, Dr. B.K.B. College,

Puranigudam, Nagaon, Assam

Principal Dr. B.K.B. College Puranigudam Nagaon (Assam)