Students' Grievance and Redressal Cell Meeting

Dr. B.K.B. College, Puranigudam

Dated: 29/01/2021

A meeting was held on 29/01/2021 at Teachers' Common Room from 2.00 pm. The meeting was chaired by the Principal, Dr. Nripen Ch. Das in the presence of the coordinator and members of the Students' Grievance and Redressal Cell, Dr. B.K.B. College. After a prolonged discussion and constructive suggestions regarding the revival of the grievance cell, the following resolutions have been taken:

- 1. It is resolved that the old grievance cell will be revived by reconstituting the cell with new coordinator and members.
- 2. It is resolved that a profile for the Students' Grievance and Redressal Cell should be prepared for uploading in the college website.
- 3. It is also resolved that 3 numbers of Grievance boxes (one at the main entrance of the college, one in the middle of the Political Science and Economics department and the last one in front of the central library) should be installed as early as possible.
- 4. Big size flex and hoarding having coordinator's contact number, rules and regulations along with grievance redressal mechanisms should be prepared and hanged as soon as possible.

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Ref. No.

Date

Action Taken Reports

As per the resolutions of the meeting held on 29/01/2021, the Principal along with the statutory body and others concerned has finally taken the following actions:

- The old grievance redressal cell is revived with a new name as Students' Grievance and Redressal Cell.
- The Students' Grievance and Pedressal Cell is reconstituted with the new coordinator and a few new members.
- A profile for the Students' Grievance and Redressal Cell is prepared having aims and objectives, redressal mechanisms along with other rules and regulations.
- 4. Three numbers of grievance boxes has been installed as per the decision of the meeting.
- One big size flex of Students' Grievance and Redressal Cell is prepared and installed in the college campus as per the resolution of the meeting.

(Dr. Nripen Chandra Das)

Principal, Dr. B.K.B. College,

Puranigudam, Nagaon, Assam

Principal Dr. B.K.B. College Puranigudam Nagaon (Assam)