

Feedback Analysis and Preparation of Report
Dr. B.K.B. College, Puranigudam
Session: 2020-2021

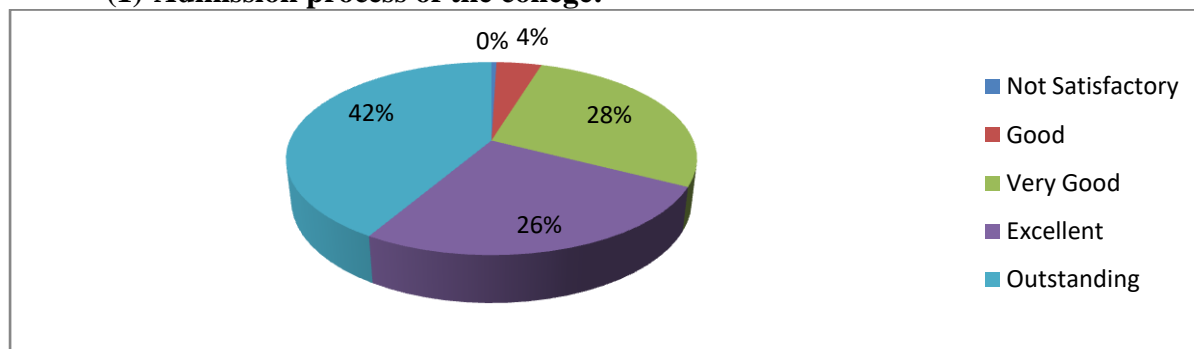
Feedback primarily refers to information or statements of opinion about something. It is basically the concept of taking output and using it as input, either to further drive the system or produce a desired output. It is a key element of the incremental process of ongoing learning and assessment. Providing frequent and ongoing feedback is a significant means of improving achievement in learning as well as other fields. At the college level, with special relevance to NAAC assessment, collection of feedbacks from students, teachers, parents, alumni, employers, etc. are dynamically accepted and on the grounds of feedback reports, different strategies are formulated with a view to proper functioning of all the processes in the institutional premises.

The Internal Quality Assurance Cell (IQAC) of Dr. B.K.B. College has been playing an active role in proper maintenance of all internal matters of the college since its inception and in the Session: 2020-2021, the IQAC has framed some feedback forms reflecting different sections on the basis of which feedbacks from students on curriculum, teacher, and administration, feedback from parents, feedback from teachers, feedback from alumni, feedback from employers, etc. are collected through the college website in order to analyze the progression of the college and its relevant cells.

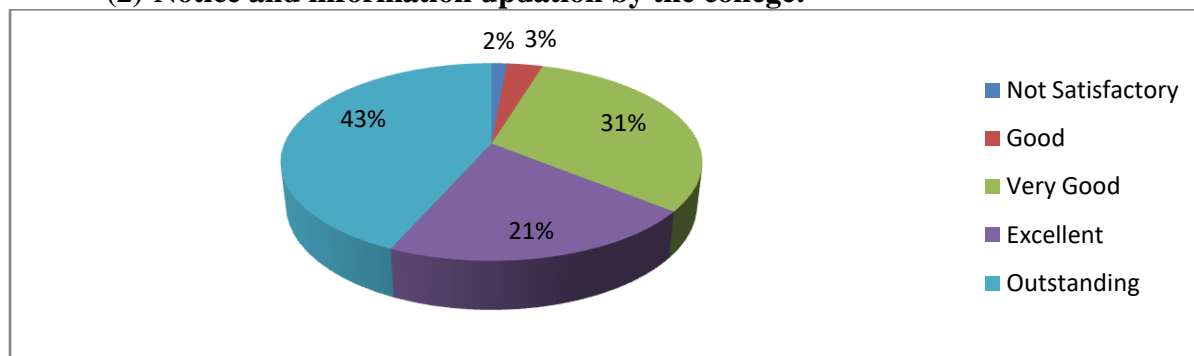
A. Students' Feedback on Administration:

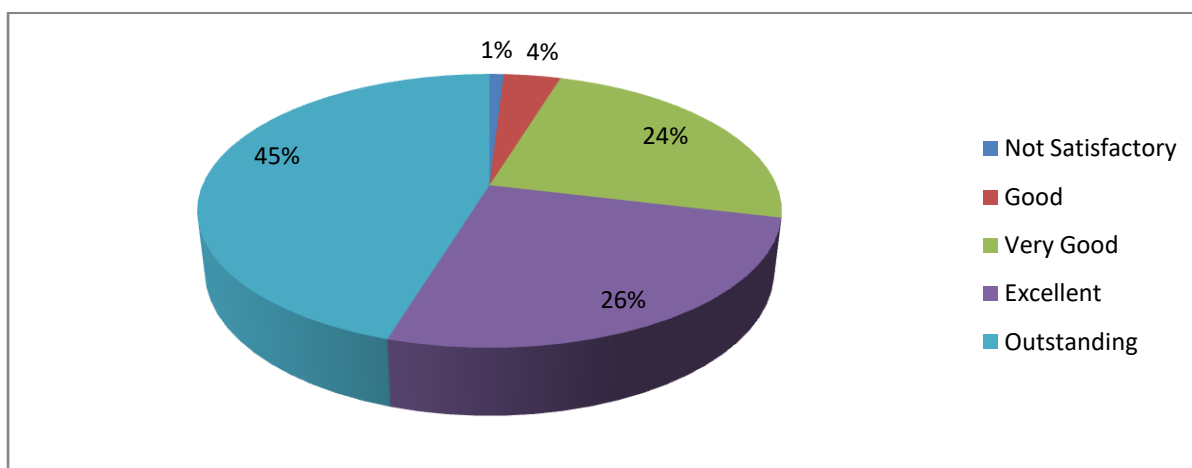
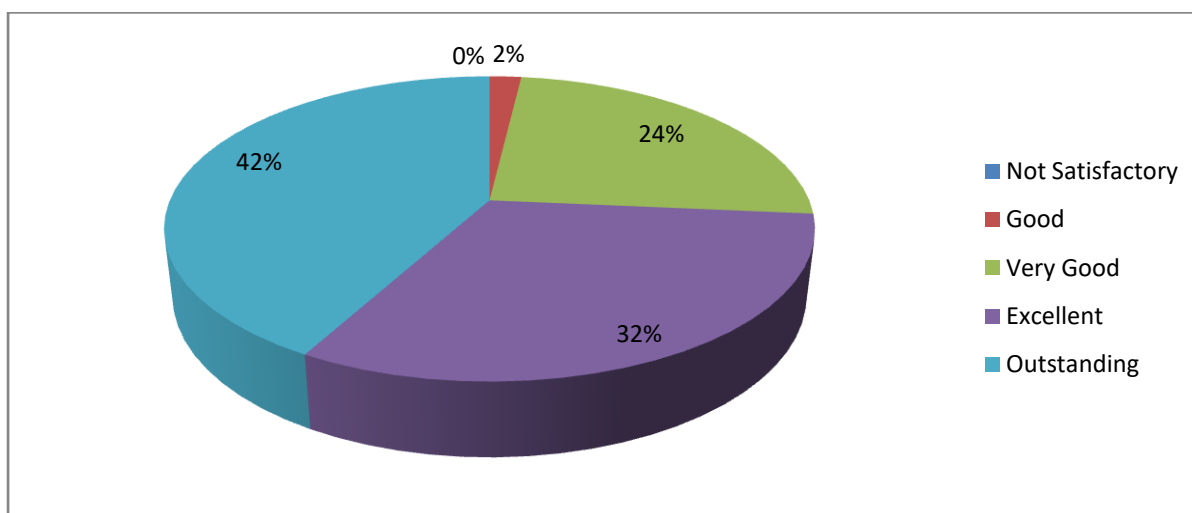
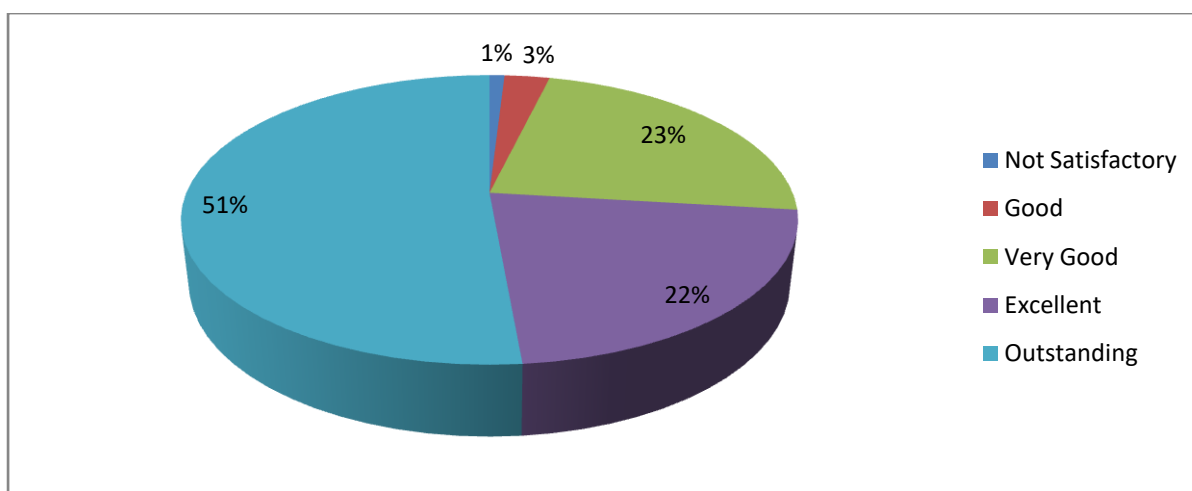
Under this category, the following points were explored in relation to received responses-

(1) Admission process of the college:

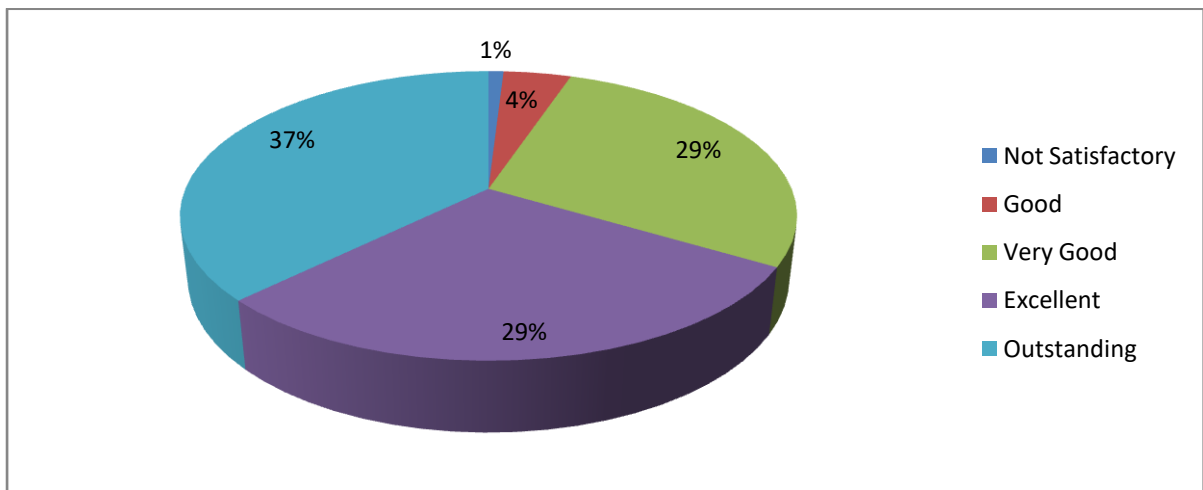


(2) Notice and information updation by the college:

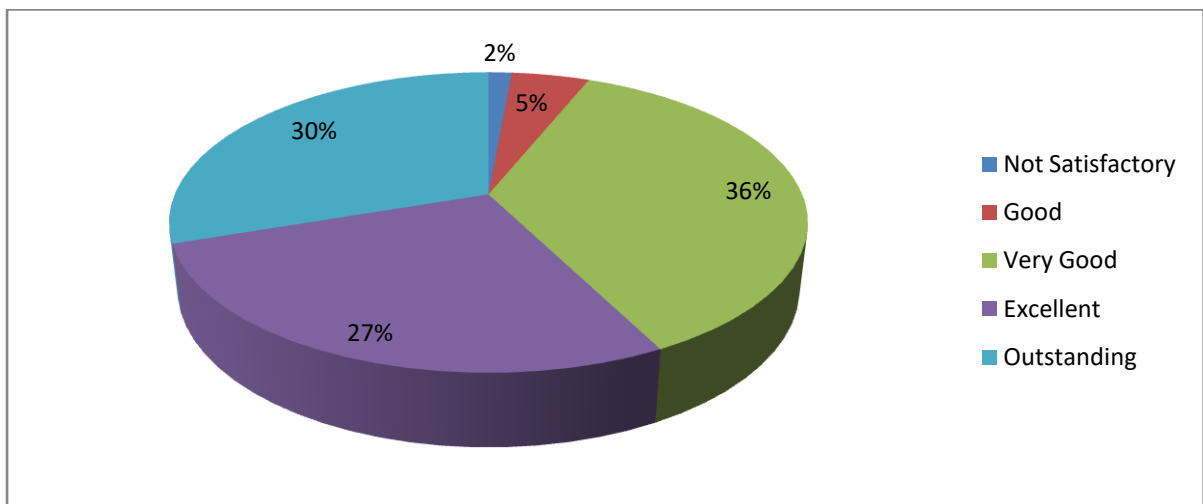


(3) Responses by the Principal to student related matters:**(4) Responses by the Vice-Principal to academic matters:****(5) Responses by the Head of the Department to student-centric matters:**

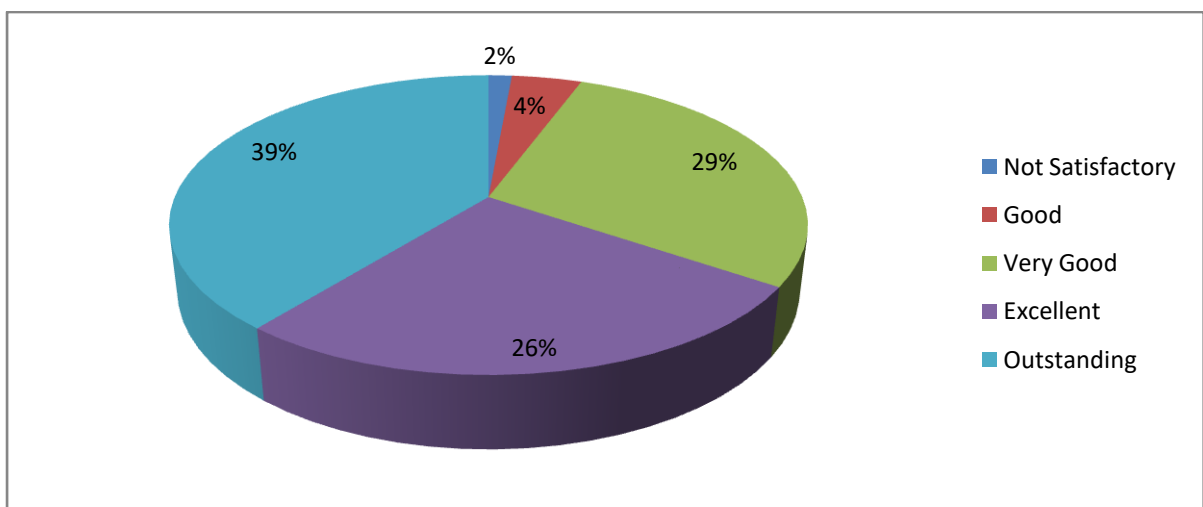
(6) Responses by the Librarian to students' needs:



(7) Responses by Office Staff to students' needs:



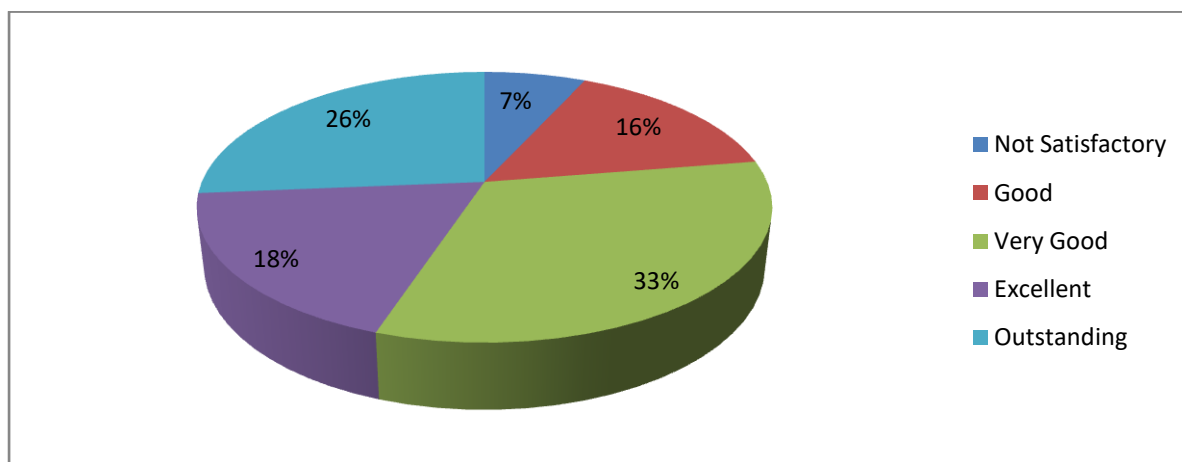
(8) Responses by Library Staff to students' needs:



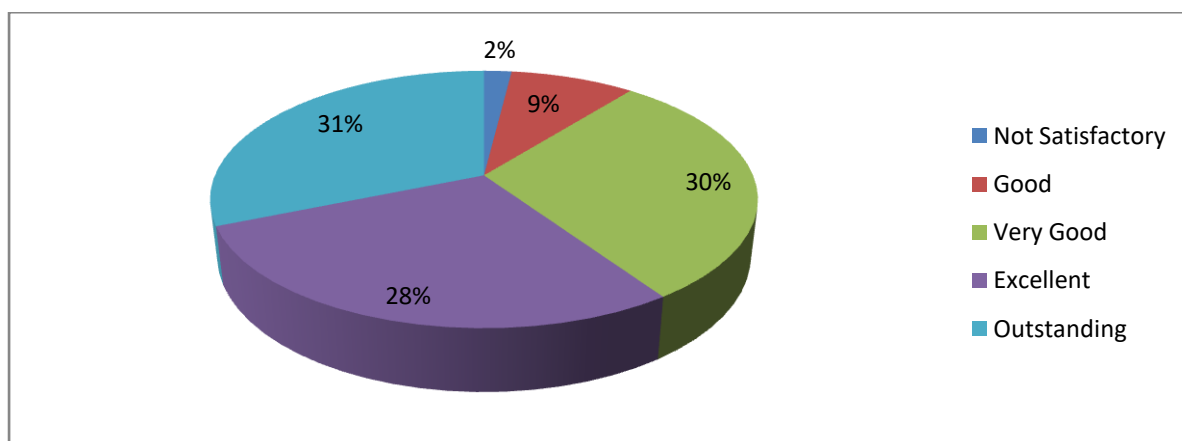
B. Facilities provided to students:

Under this category, the following points were explored in relation to received responses-

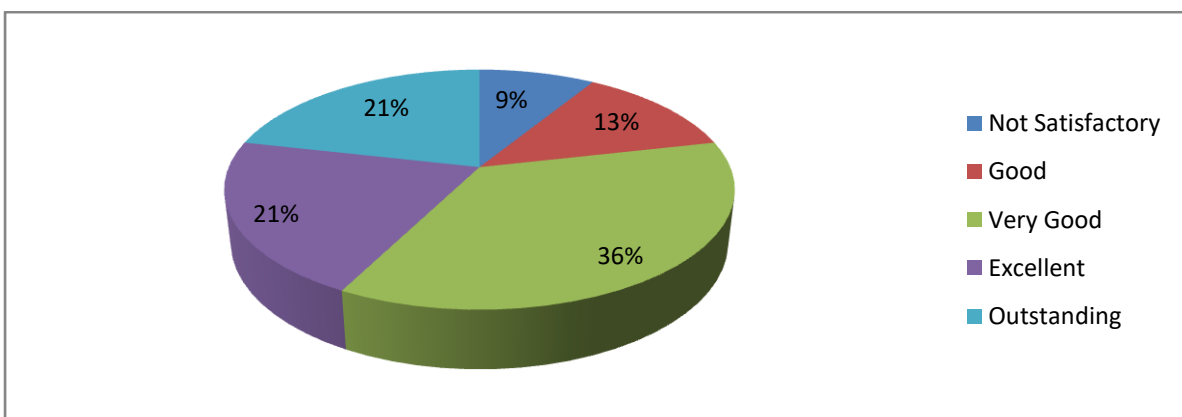
(1) Internet Facility:

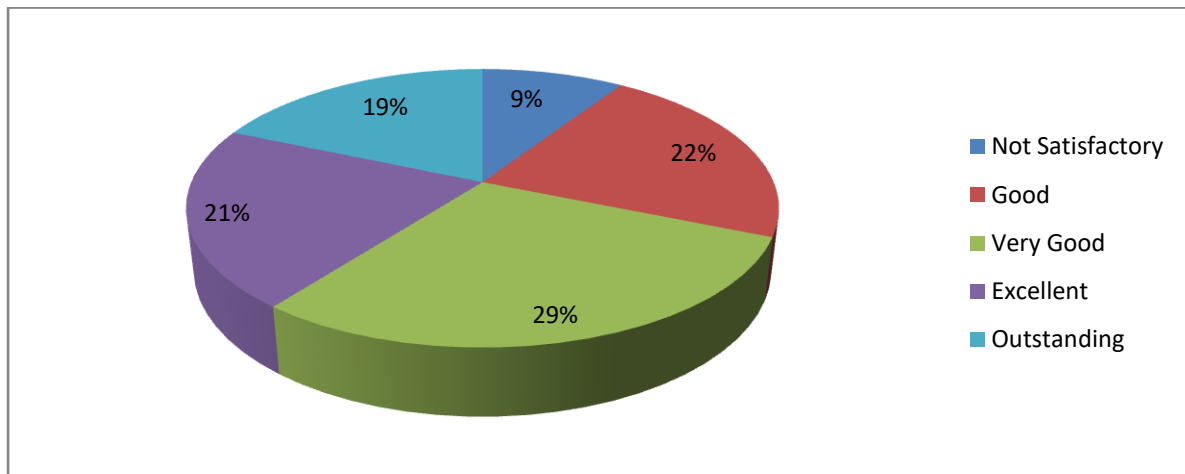
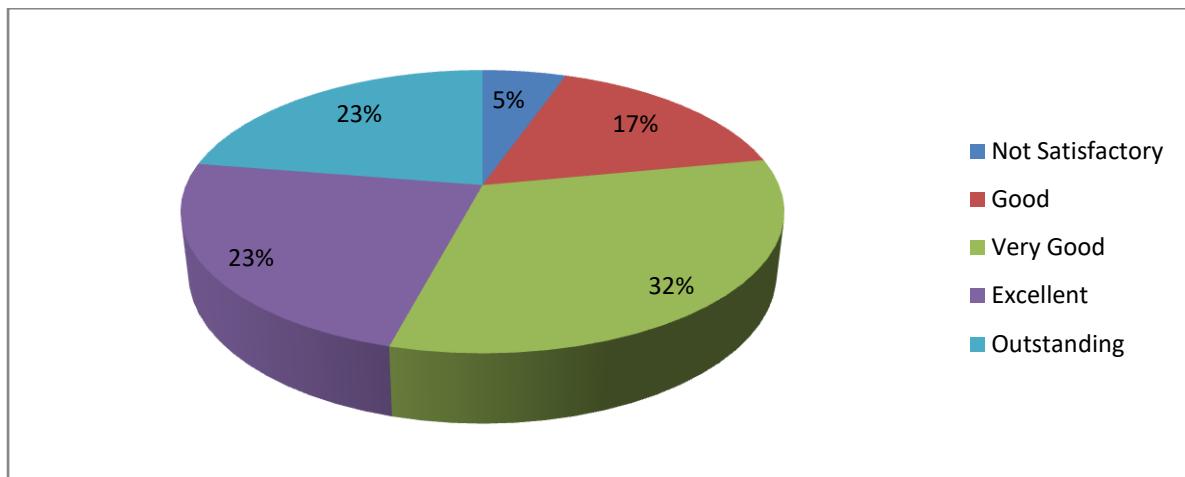
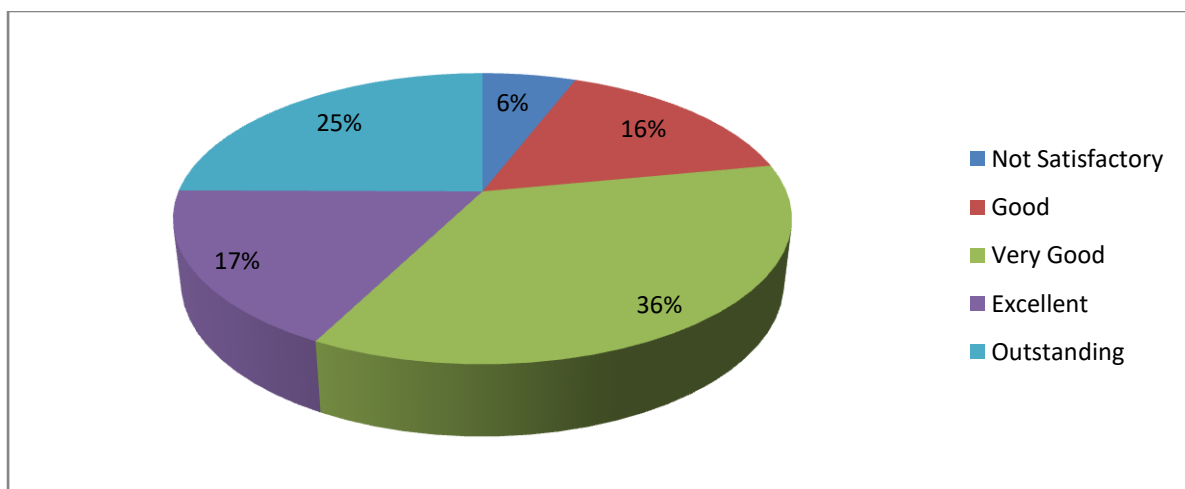


(2) College Website:

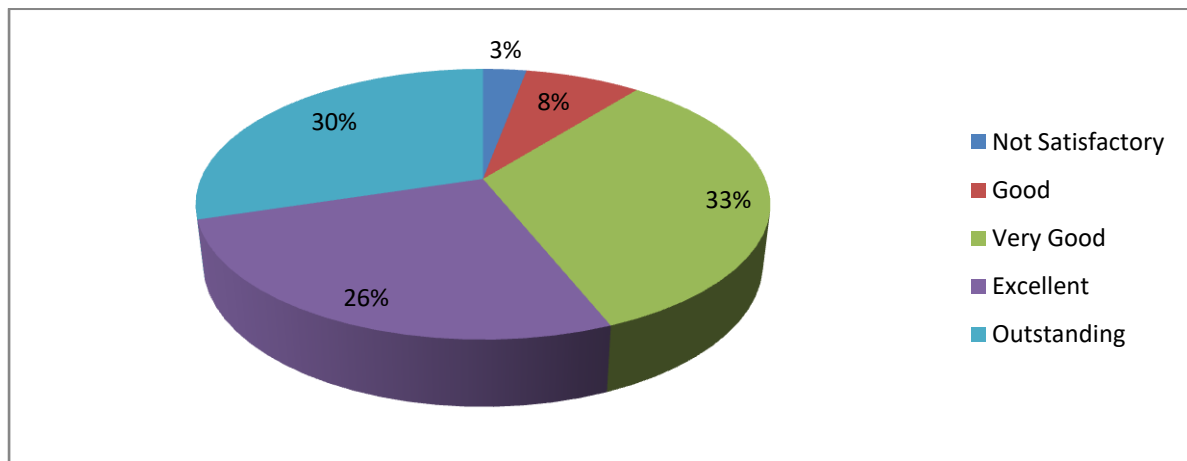


(3) Sports Facilities:

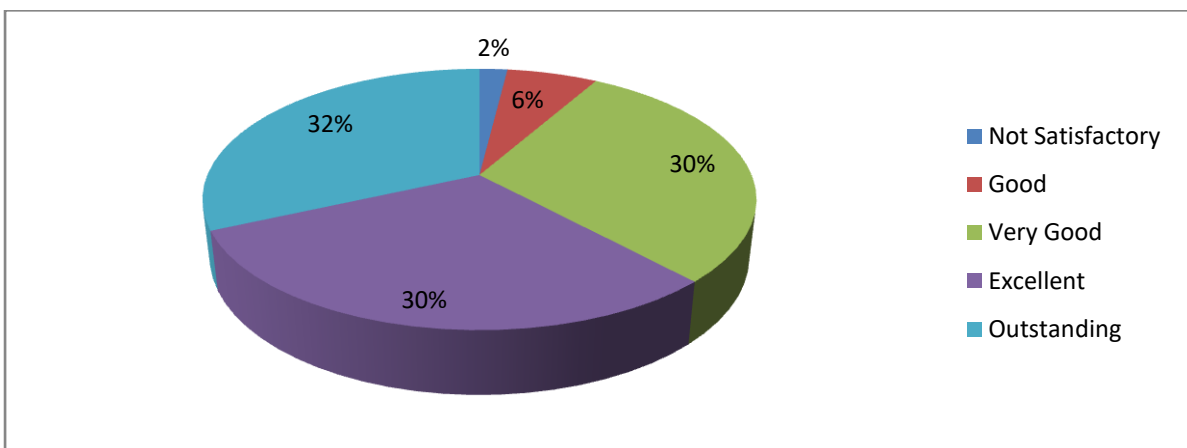


(4) Canteen Facilities:**(5) Students' Common Room Facilities:****(6) Drinking Water Facility:**

(7) Counseling Facility:



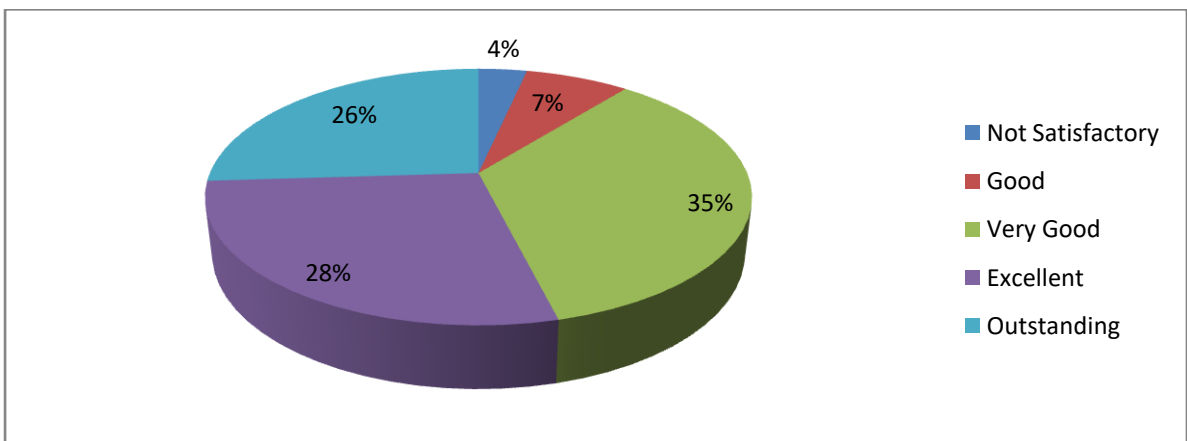
(8) Existing Library Services:



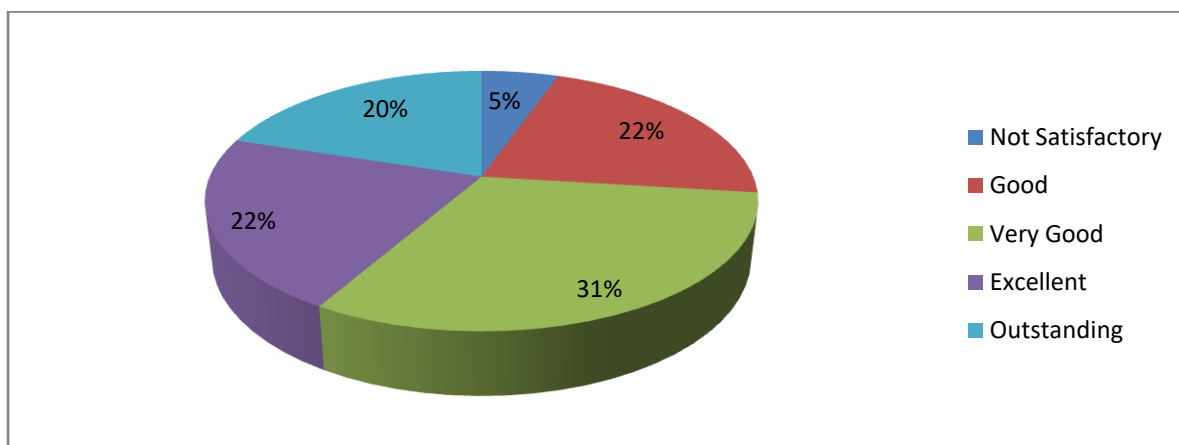
C. Extra-Curricular Activities:

The following points were taken into account to calculate the feedback on extra-curricular activities from the students' part-

(1) Cultural Exposure:



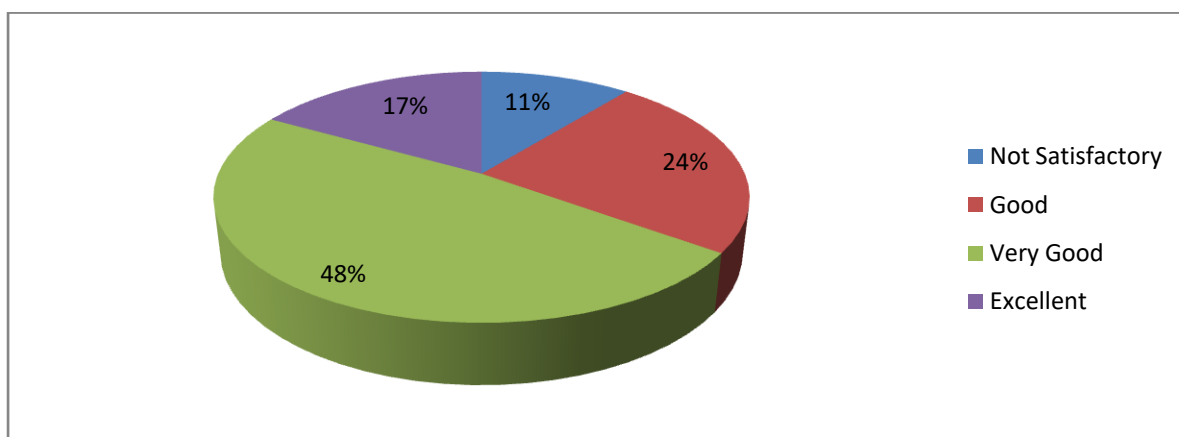
(2) Exposure in debate, quiz and other literary activities:



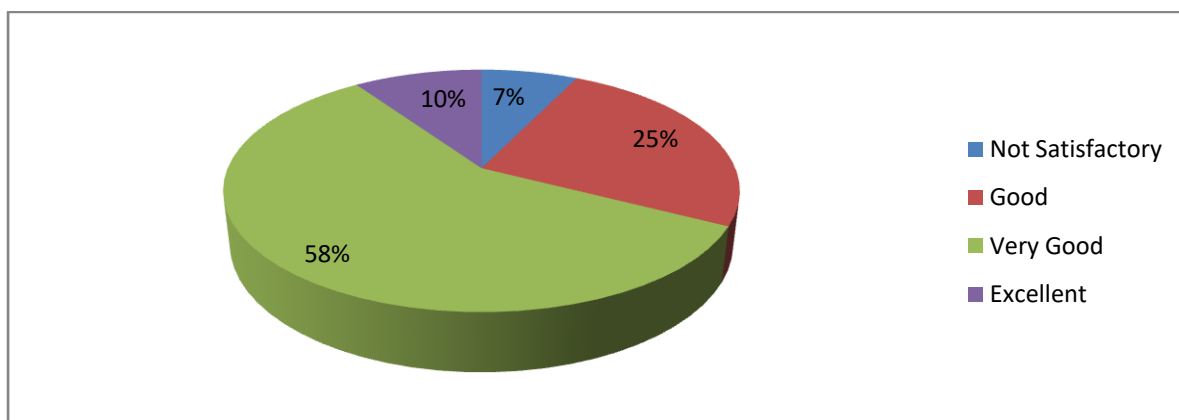
D. Parents' Feedback:

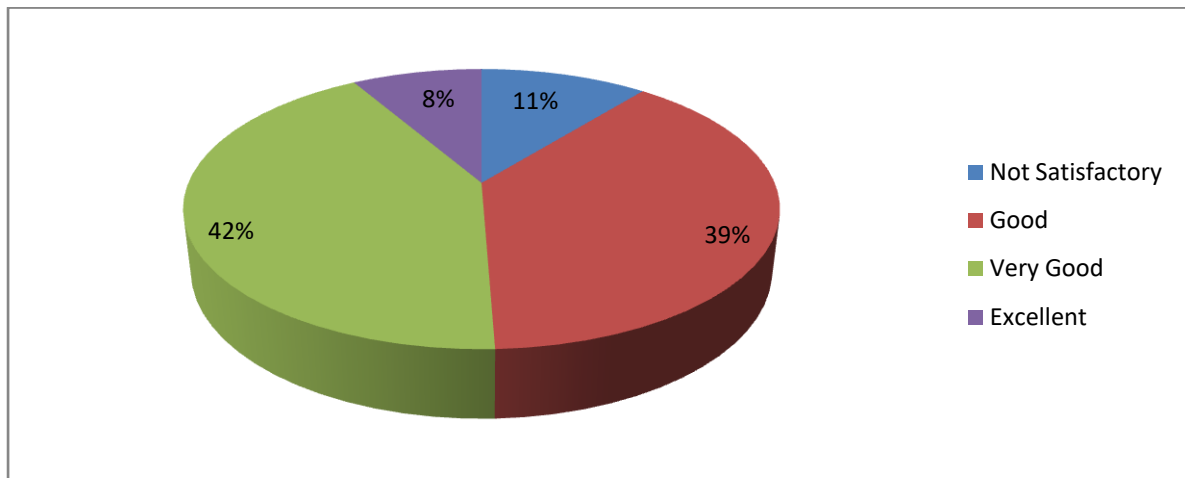
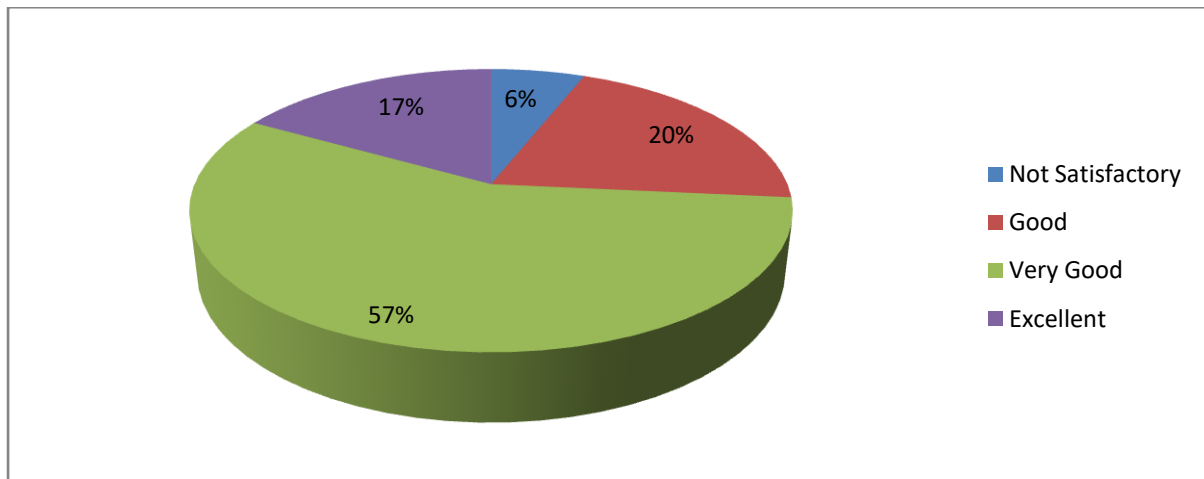
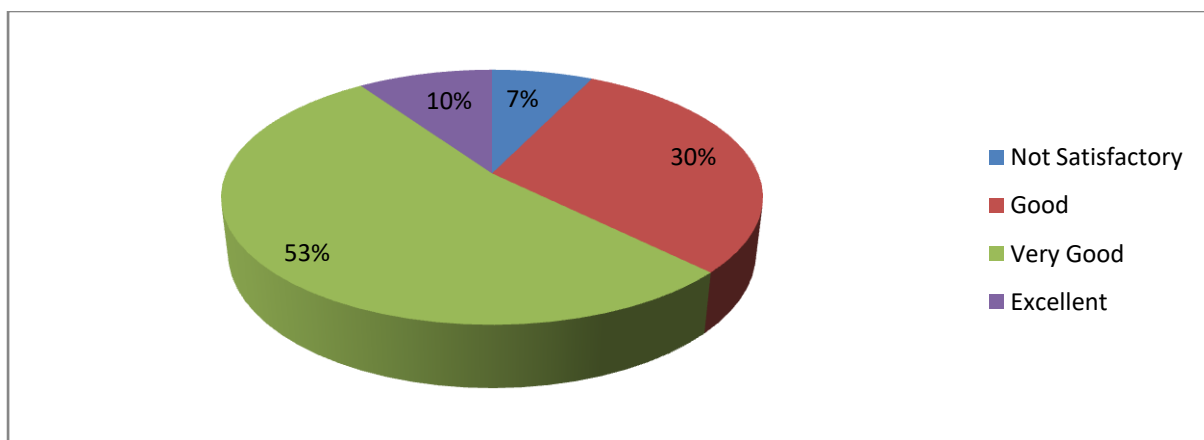
Under this category, the following points were explored in relation to received responses-

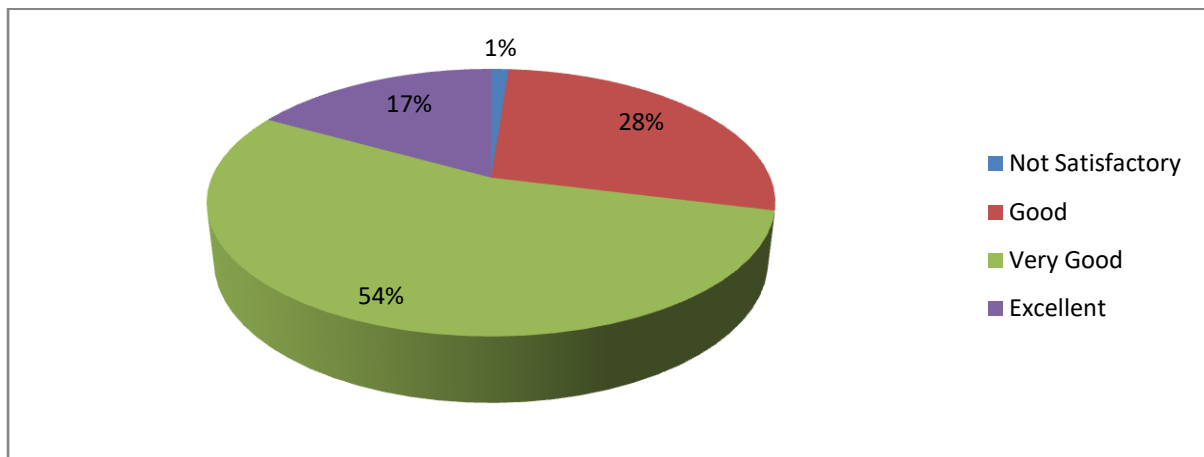
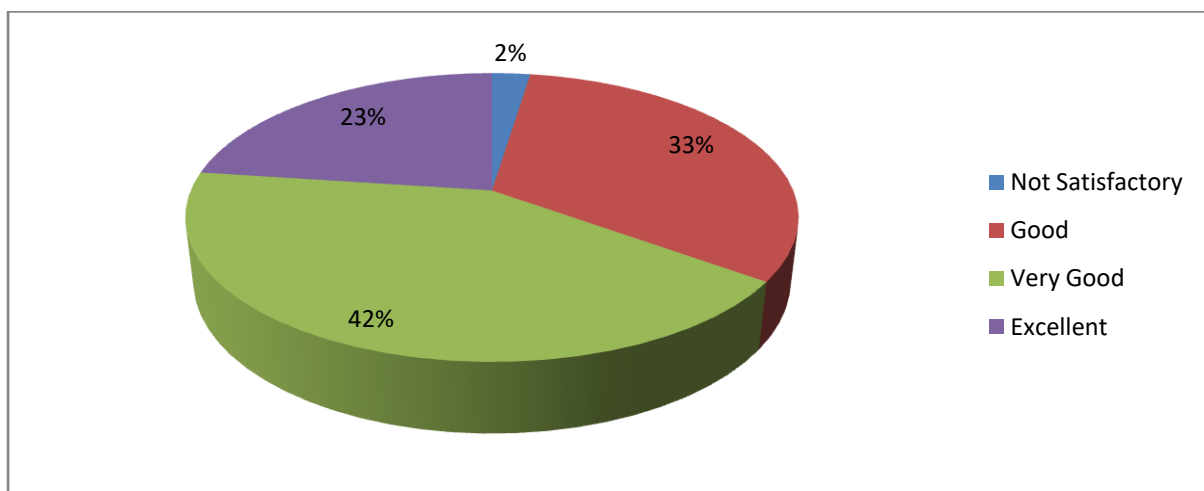
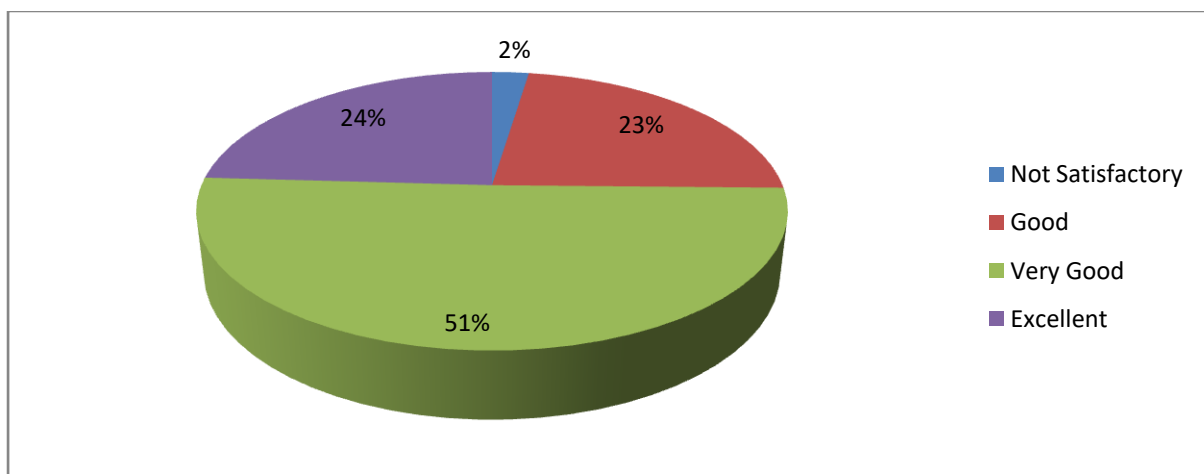
(1) Admission procedure of the college:

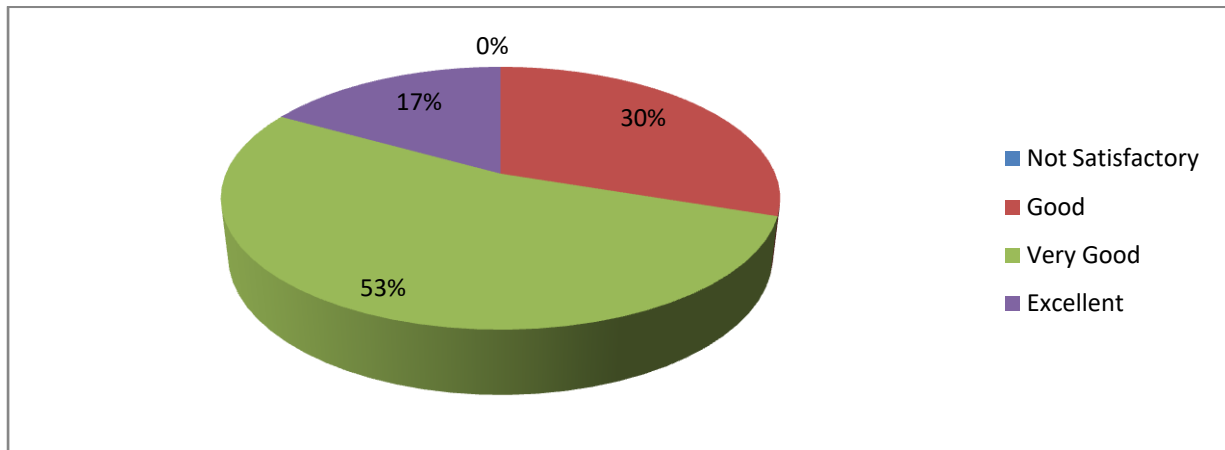
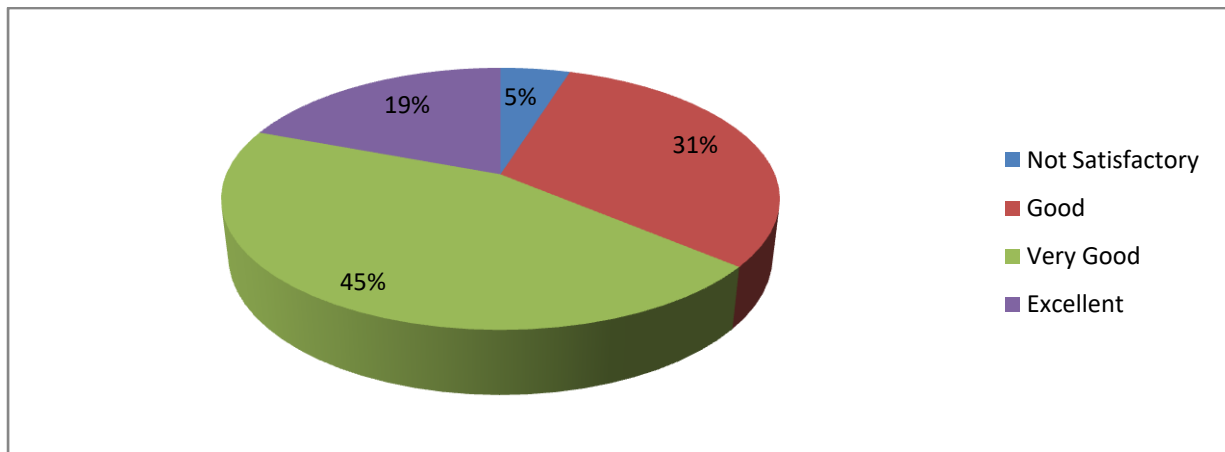
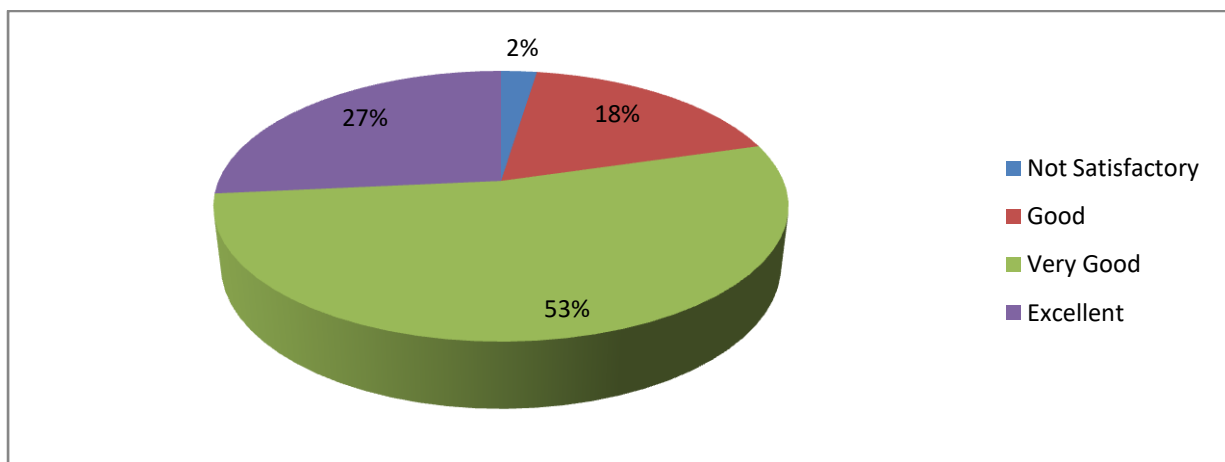


(2) Infrastructure and lab facility of the college:

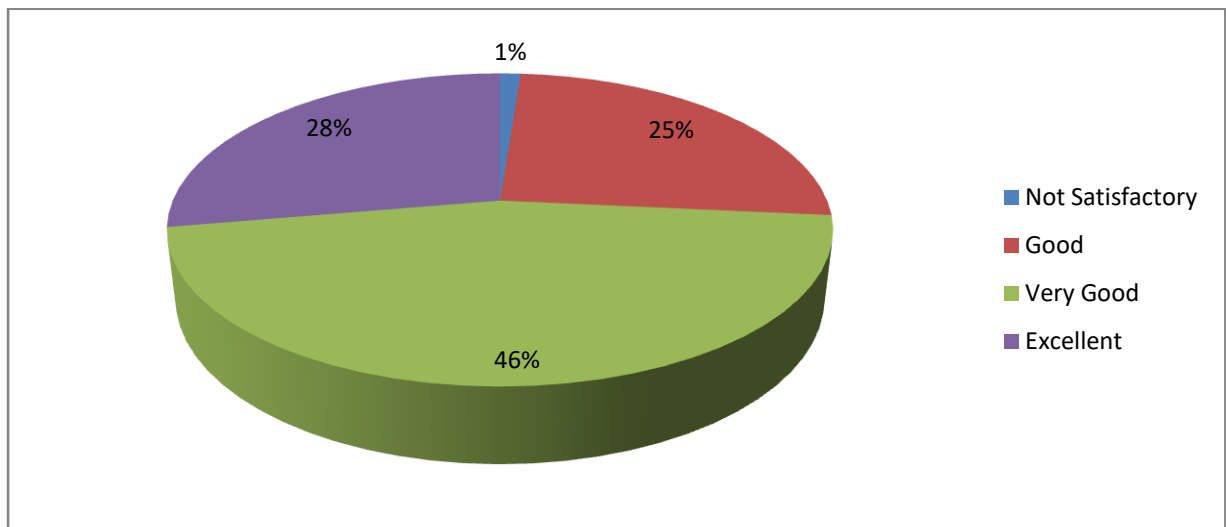


(3) Canteen facility of the college:**(4) Library Facility of the College:****(5) Sports and Cultural Activities of the college:**

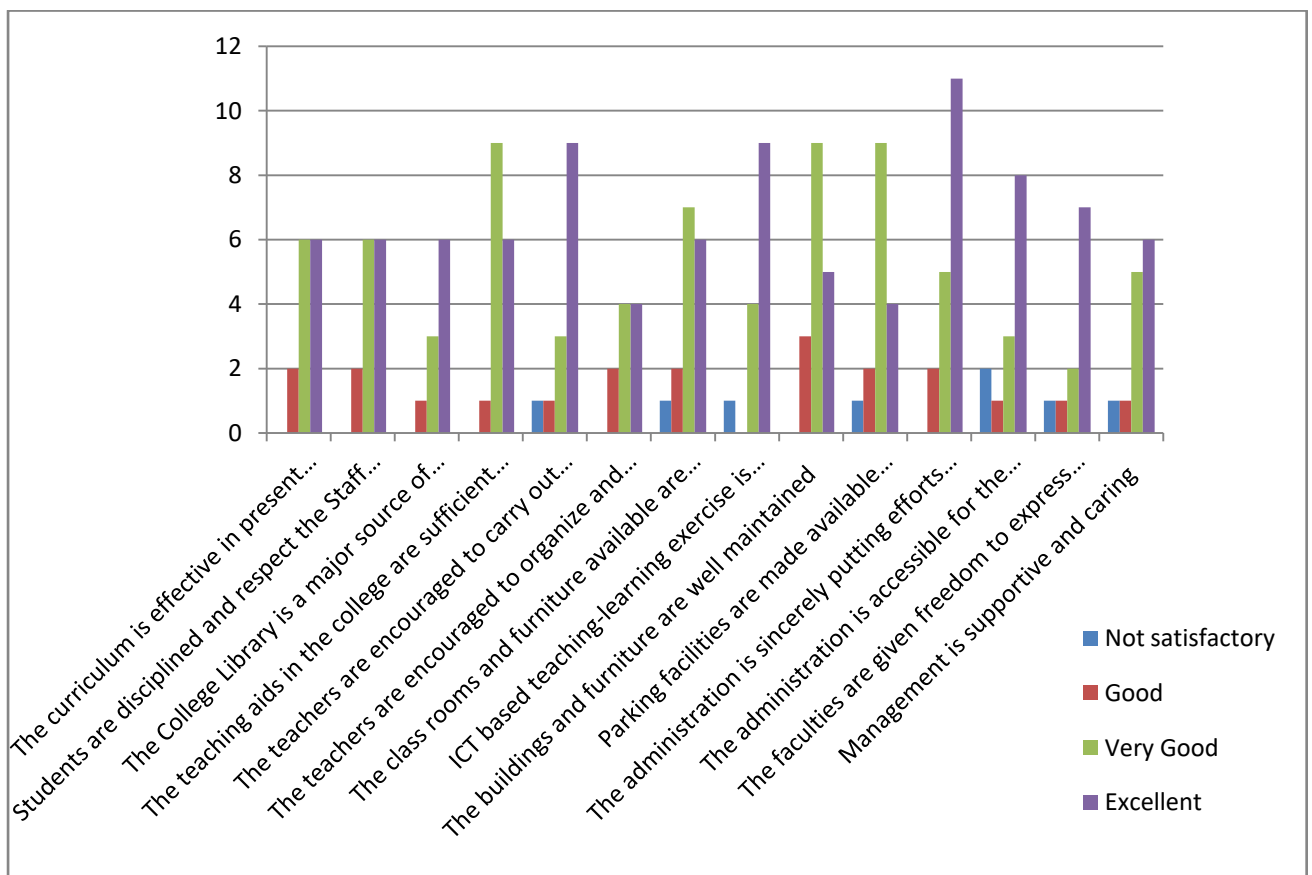
(6) Students' counseling and guidance of the college:**(7) Use of information and communication technology in the college:****(8) Academic discipline of the college:**

(9) Examination system of the college:**(10) Administration of the head of the institution:****(11) Reputation of the college in its society:**

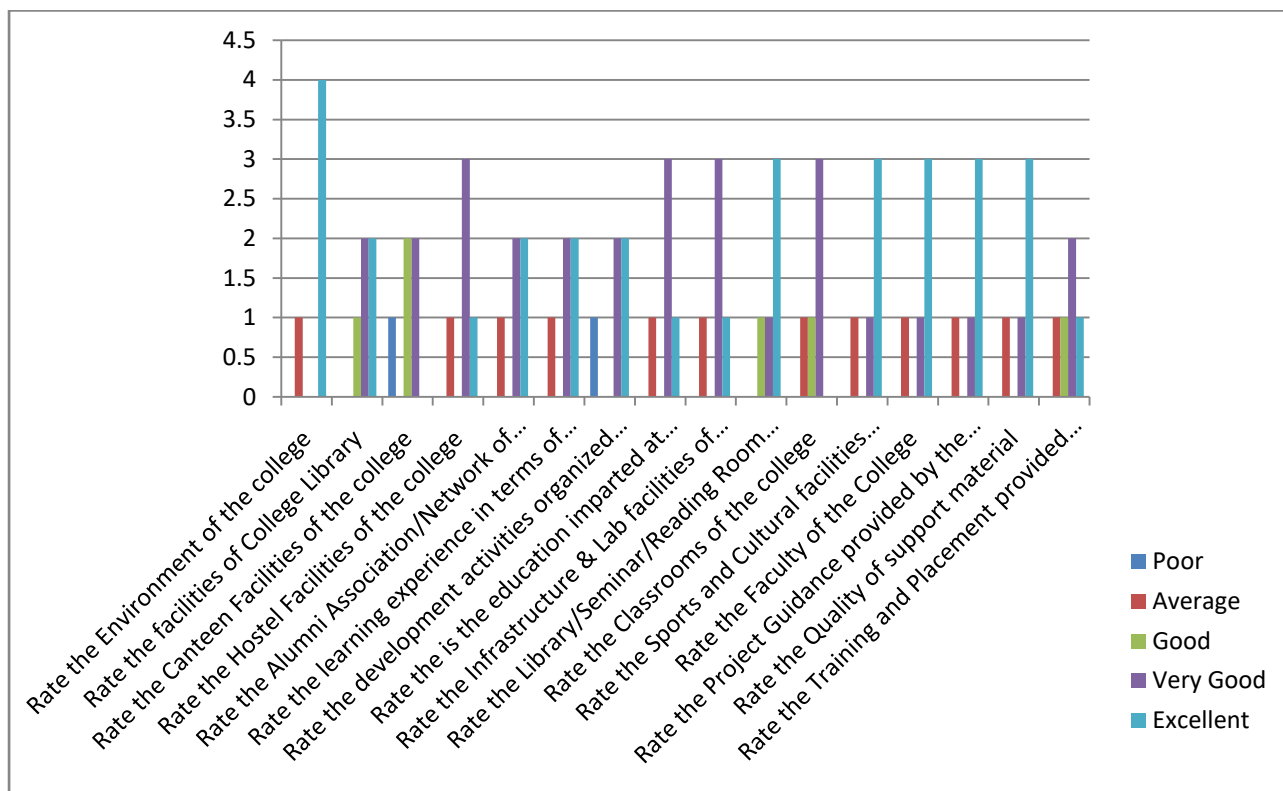
(12) **Relation of the institution with its society:**



E. Teachers' Feedback on Course Curriculum:



F. Alumni Feedback on specific parameters indicated through the diagram as presented below:



❖ Key findings of the Feedback analysis on different criteria:

The introduction of online feedback system (from the session: 2019-2020) in different areas has promoted the standard of data collection and accurate analysis of data received through various channels. The Internal Quality Assurance Cell of Dr. B.K.B. College has conducted feedback analysis on various data collected in various areas like teaching-learning processes, co-curricular activities, facilities in the college campus, administration feasibility and so on. The outcome of the feedback analysis clearly indicates some necessary aspects which are put forward to the concerned authority for adequate and proper action.

- Concerning the feedbacks received by students on the college administration, it is found that the students are more or less happy with the admission process and they want a little bit of feasibility in the online process of the college admission and the mode of payment. The students want both online and offline modes of payment in the admission procedure.
- Most of the students have commented on lack of proper drinking water in the college campus. Though drinking water facility is launched, yet they want expansion of it as well as its availability.
- As evident in the feedback analysis, there is a lack of proper communication in between the office staff and the students, as some of the students have put forward their views regarding improper response from the office in some necessary educational matters as well as matters related to students' scholarships.

- (d) The majority of the students are happy with the canteen facility in the college, yet some of them have commented on the unhygienic food items as served in the college canteen.
- (e) Regarding the maintenance of safety and security in the college, some students comment on the shops located nearby both the college campuses where tobacco, cigarette and other intoxicated products are sold and some students gather there with negative intentions to violate the environment. The students, who are against these ill practices, demand authority's involvement to solve these matters.
- (f) In relation to book facilities in the college library, some students have commented on lack of availability of text books, specially honours texts.
- (g) Regarding students' common rooms (boys & girls), some students want more facilities like water facility, disciplined environment, adequate space etc. so that they can adjust to normal situations.
- (h) Analysis of students' response to present curriculum (CBCS), the feedback reports clarify that most of the students have properly understood the combination of subjects under this curriculum, but some of the students are still not aware of the framework. They have doubts and confusions in selecting proper subjects in different semesters. So, they want more counseling in this regard.
- (i) Analysis of the feedback received from the Parents shows that they are satisfied with the academic environment of the institution, yet some of the parents have requested the concerned authority to launch bus service to some of the specific areas where transport system is really problematic.
- (j) Analysis of the feedback received from Students on Teachers concerning all the departments show that they are highly satisfied by the services rendered by the teachers in all matters.
- (k) Regarding feedback received by teachers on curriculum, it is found that some issues are aroused in relation to security of the college, proper management of classrooms, increase in ICT tools, parking of vehicles in a specific place, importance on discipline and beautification of the college campus etc. etc.



(Dr. Nripen Ch. Das)
Principal
Dr. B.K.B. College, Puranigudam
Nagaon, Assam

Principal
Dr. B.K.B. College
Puranigudam
Nagaon (Assam)



(Dr. Abinash Bharali)
Coordinator, IQAC
Dr. B.K.B. College, Puranigudam

IQAC
Coordinator
Dr. B.K.B. College
Puranigudam,
Nagaon :: Assam



EMPLOYERS' FEED BACK REPORT

Dr. B.K.B. College, Puranigudam

Session: 2020-2021

A Brief Report:

The IQAC Cell of Dr. B.K.B. College, Puranigudam has designed and developed an online Feedback Form in the form of Google Form for collection of feedbacks from the employers of alumnus/ex-students of the college for the Session: 2020-2021. This is the 1st time that IQAC Cell is trying to collect feedback from the employers of the alumni and shared the link of the Google Form among the alumnus and requesting them to share the link among their employers and submit the duly filled-up form. It is unfortunate that a very few numbers of employers have responded and submit the filled-up Feedback Form. It is an initiative and will be continue in the future academic sessions. Their valuable feedbacks on their employees will be used for improvement of academic, communication and soft skills of the present students of the college and definitely it will improve the academic environment of the institute.

Link of the Employer's Feed Back Form:

https://docs.google.com/forms/d/e/1FAIpQLSfaFjxQmcGn_hOTda8KsSTXmKzYId6vGsNkHlq-LkFviEsXgA/viewform?usp=pp_url



(Dr. Abinash Bharali)
Coordinator, IQAC
Dr. B.K.B. College, Puranigudam



Employer's Feedback Form, 2020-2021

Questions Responses 6 Settings

6 responses



Accepting responses ☒

Summary Question Individual

Name of the Institute/Firm/Organization

6 responses

1790 No. Char Digjani LP School

HDFC BANK

Ishan News

Dr BKB COLLEGE

2 no bihdubi LPS

SENCOGOLD AND DIAMOND

Address of the Institute/Firm/Organization

6 responses

Vill- Digjani, PO- Showpur, District- Barpeta, PIN- 781319

HOJAI

Bora Service, Ghy

Puranigudam

Silghat

ABC, BHANAGARH GUWAHATI-05

Name of the Respondent

6 responses

Saiful Islam

MRIDUPOBAN BORA

Sarat Sarmah

Pratibha bora

Dharitri Borah

PROBHAT MURMU

Designation of the Respondent

6 responses

Head Teacher

CREDIT OFFICER

Senior Anchor

Csa

Assistant teacher

CUSTOMER DELIGHT

Contact Number of the Respondent

6 responses

9957011233

6901104041

9954211100

7002329994

8638493211

9706832277

E-mail ID of the Respondent

6 responses

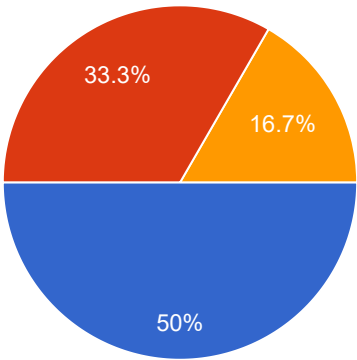
- si7233175@gmail.com
- mridupobanborar9222@gmail.com
- saratsarmah71@gmail.com
- Nabapallab112@gmail.com
- dharitriborah85@gmail.com
- probhatmurmu43@gmail.com

Feedbacks about your Employee

Ability to contribute to the goal of the organization:

 Copy

6 responses

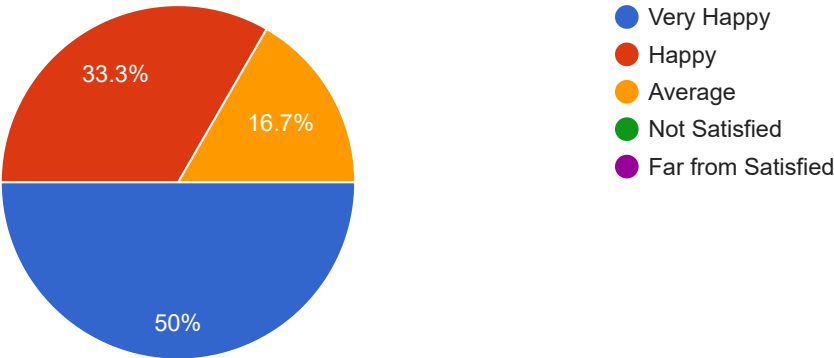


- Very Happy
- Happy
- Average
- Not Satisfied
- Far from Satisfied

Communication skills and Soft Skills:

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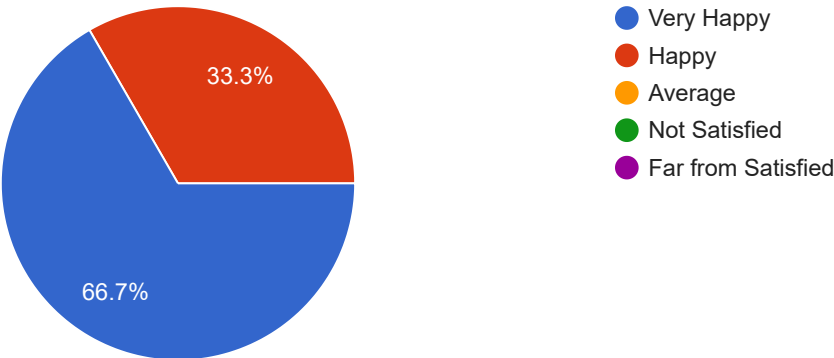
6 responses



Obedience and relationship with Seniors:

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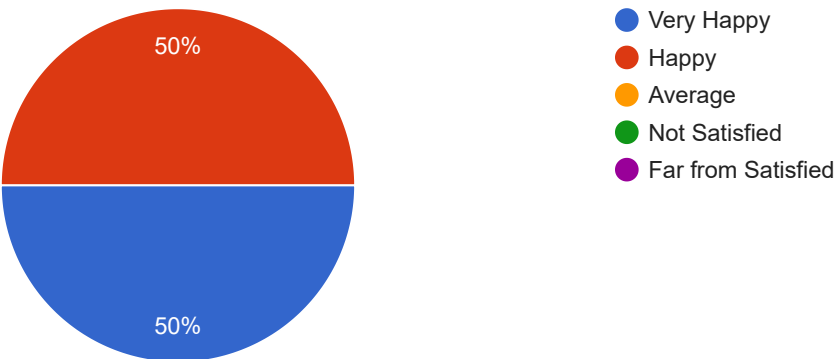
6 responses



Leadership, Team spirit and Initiative:

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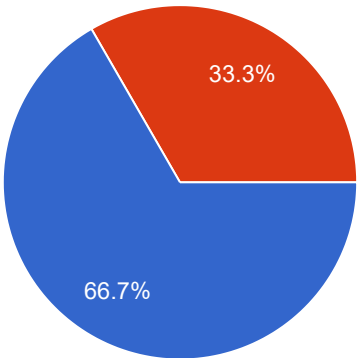
6 responses



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Relationship with peers / subordinates:

6 responses



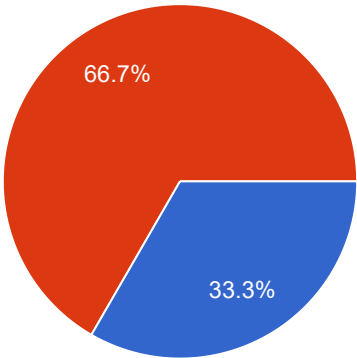
- Very Happy
- Happy
- Average
- Not Satisfied
- Far from Satisfied



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Ability to solve workplace problems:

6 responses



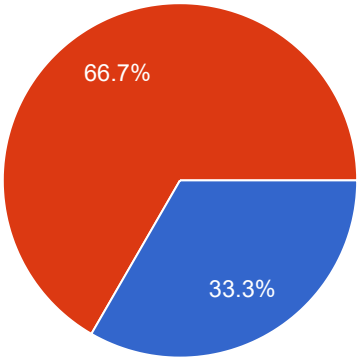
- Very Happy
- Happy
- Average
- Not Satisfied
- Far from Satisfied



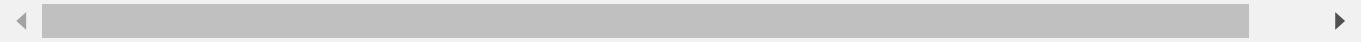
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Innovativeness, creativity:

6 responses



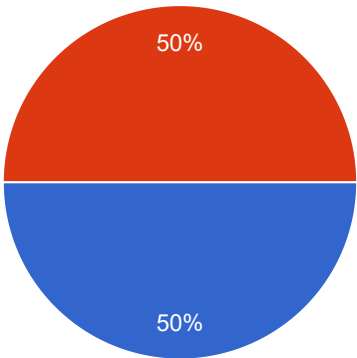
- Very Happy
- Happy
- Average
- Not Satisfied
- Far from Satisfied



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Simplicity and sense of belonging:

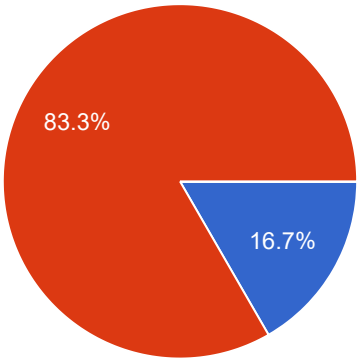
6 responses



- Very Happy
- Happy
- Average
- Not Satisfied
- Far from Satisfied

Involvement in social activities:

6 responses



- Very Happy
- Happy
- Average
- Not Satisfied
- Far from Satisfied



Employer's Feedback Form, 2020-2021

[Questions](#)[Responses](#)

6

[Settings](#)

Section 1 of 2

Employer's Feedback, Details of the Employer



This feedback form is designed and developed by IQAC, Dr. B.K.B. College, Puranigudam for collection of feedbacks from the employers of alumnus/ex students of the college. Respected employers are requested to put your feedbacks on your employees, who are alumni/ex student of Dr. B.K.B. College and your valuable feedbacks will be used for improvement of academic, communication and soft skills of the present students of the college and definitely it will improve the academic environment of the institute. Your co-operation will be highly solicited. Thank you.

Name of the Institute/Firm/Organization



Short-answer text

Address of the Institute/Firm/Organization *

Short-answer text

Name of the Respondent *



Short-answer text

Designation of the Respondent *

Short-answer text

Contact Number of the Respondent *

Short-answer text

E-mail ID of the Respondent *

Short-answer text

After section 1 Continue to next section



Section 2 of 2

Feedbacks about your Employee



Tick the number that best describes your level of satisfaction about your employee(s) (who are Ex students/Alumnus of this college) at each point given below :

Ability to contribute to the goal of the organization: *

☐ Very Happy

☐ Happy

☐ Average



☐ Far from Satisfied

Communication skills and Soft Skills: *

☐ Very Happy

☐ Happy

☐ Average

☐ Not Satisfied

☐ Far from Satisfied

Obedience and relationship with Seniors: *

☐ Very Happy

☐ Happy

☐ Average

☐ Not Satisfied

☐ Far from Satisfied

Leadership, Team spirit and Initiative: *

☐ Very Happy

☐ Happy

☐ Average

☐ Not Satisfied



Relationship with peers / subordinates: *

- ☐ Very Happy
- ☐ Happy
- ☐ Average
- ☐ Not Satisfied
- ☐ Far from Satisfied

Ability to solve workplace problems: *

- ☐ Very Happy
- ☐ Happy
- ☐ Average
- ☐ Not Satisfied
- ☐ Far from Satisfied

Innovativeness, creativity: *

- ☐ Very Happy
- ☐ Happy
- ☐ Average
- ☐ Not Satisfied
- ☐ Far from Satisfied



Simplicity and sense of belonging. *

- ☐ Very Happy
- ☐ Happy
- ☐ Average
- ☐ Not Satisfied
- ☐ Far from Satisfied

Involvement in social activities: *

- ☐ Very Happy
- ☐ Happy
- ☐ Average
- ☐ Not Satisfied
- ☐ Far from Satisfied

